

APLA Health

APLA Health provides quality healthcare, life-saving services, camaraderie, compassion, and comfort to all who come through our doors. Our dedicated team of healthcare professionals is committed to providing personalized and compassionate free and low-cost medical services, tailored specifically to meet the unique needs of each individual we serve. APLA Health serves as a medical home providing an array of integrated healthcare services through 71,000+ billable patient visits and nearly 10,000 enabling services visits each year. Services provided include: medical, dental, behavioral health and HIV care; pharmacy; PrEP counseling and management; health education and HIV prevention; and STD screening and treatment. For people living with HIV, APLA Health offers housing support; benefits counseling; home healthcare; and the Vance North Necessities of Life Program food pantries; among several other critical support services.

We offer great benefits, competitive pay, and great working environment!

We offer:

- *Medical Insurance*
- *Dental Insurance*
- *Vision Insurance*
- *Long Term Disability*
- *Group Term Life and AD&D Insurance*
- *Employee Assistance Program*
- *Flexible Spending Accounts*
- *11 Paid Holidays*
- *4 Personal Days*
- *10 Vacation Days*
- *12 Sick Days*
- *Metro reimbursement or free parking*
- *Employer Matched (6%) 403b Retirement Plan*

This is a great opportunity to make a difference!

Requisition #: 49133

Status: Full-time, Non-Exempt

Schedule: Monday – Friday, 8AM – 5PM

Onsite or Hybrid: Onsite

Bilingual (English/Spanish): No

This position will pay \$27.60 - \$32.80 hourly. Salary is commensurate with experience.

POSITION SUMMARY:

Under the direction of the Site Medical Director and Chief Nursing Officer, the Social Worker will provide the appropriate level of coordinated health care services for patients of APLA Health & Wellness. The Social Worker will coordinate with all parties involved in the care of the patient to provide effective and culturally competent care and treatment for people living with HIV and other chronic diseases. The Social Worker will

provide care in accordance with the legal scope of practice and within established standards of care, policies and procedures.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

Case Management:

- Perform patient care functions within the scope of competency as requested by health care provider(s) following established protocols, policies and procedures.
- Collaborate with healthcare providers to address social determinants of health for patients
- Assess clients' needs, situations, strengths, and support networks to determine their goals
- Provide medical information and education to patients, following established protocols and guidelines.
- Provide and appropriately document health education to patients.
- Maintaining detailed records of client interactions, assessments, interventions, and progress.
- Supporting clients with healthcare needs, housing issues, and social isolation
- Research and refer clients to community resources
- Coordinate with external agencies and community resources to provide additional services
- Consult with doctors, therapists and medical professionals
- Develop and implement individual intervention strategy plans to address client concerns, social, emotion, and behavioral issues, that includes goals, interventions, and service referral
- Effectively listening to clients, building rapport, and explaining complex information
- Building effective partnerships with other professionals and community organization

OTHER DUTIES MAY BE ASSIGNED TO MEET BUSINESS NEEDS.

REQUIREMENTS:

Training and Experience:

- Current Bachelor's required in Social Work or related field.
- Minimum of one year of experience as a Social Worker, Internal Medicine or Family Medicine practice a plus.
- Strong assessment and evaluation skills
- Ability to work collaboratively with a diverse group of stakeholders.
- Effective problem-solving and conflict-resolution skills.
- Experience working in a nonprofit environment a plus

Knowledge of:

- Knowledge and experience working with target populations, including individuals who use IV drugs and sexual minorities, including transgender persons, a plus.
- HIPAA certified and knowledge of informed consent.
- Knowledge of medical terminology.
- Knowledge of all safety requirements when handling bio-hazardous specimens or contaminated instruments.
- Knowledge of MSDS and emergency treatments.
- Knowledge of referral processing.

Ability to:

- Ability to use computerized patient care systems.
- Ability to perform accurate quality control and patient sample testing for waived tests.
- Work independently with minimal direction.
- Work effectively with diverse staff, volunteers and professionals.
- Be at ease and work with a diverse group (ethnic, class, gender, sexual orientation) of individuals who may hold a wide range of opinions regarding prevention needs.
- Engage in community/coalition building.
- Multitask.
- Meet multiple deadlines in a rapidly changing environment
- Maintain patient confidentiality.

WORKING CONDITIONS/PHYSICAL REQUIREMENTS:

This is primarily an office position that requires only occasional bending, reaching, stooping, lifting and moving of office materials weighing 25 pounds or less. The position requires daily use of a personal computer and requires entering, viewing, and revising text and graphics on the computer terminal and on paper.

SPECIAL REQUIREMENTS:

Some weekend/evening work may be required. Local travel (within LA County) may be required. COVID-19 and Booster or Medical/ Religious Exemption required.

Equal Opportunity Employer: APLA Health is an EEO Employer

To Apply:

Visit our website at www.aplahealth.org to apply or click the link below:
<https://www.paycomonline.net/v4/ats/web.php/portal/A5559163F67395E0A2585D2135F98806/jobs/368136>