

Job Opening: United Mental Health Promoter Services (UMHPS) Program Manager

Location: Long Beach, CA

Organization: TCC Family Health

Schedule: Full-time

Salary: \$70,304 - \$78,000

Our Mission

To provide innovative, integrated, quality health care that will contribute to a healthy community, focusing on those in need and working with patients and the community as partners in their overall well-being.

SUMMARY

TCC Family Health has long recognized and actively addressed the influence of social determinants of health on our patients and families. TCC is committed to eliminating barriers to whole person care, improving health outcomes, lowering health systems costs and providing cost-effective, meaningful, innovative health and wellness programs. Through various programs, TCC supports the patients we serve by employing individuals with mental health lived experience who compassionately, provide a range of culturally and linguistically appropriate prevention services to priority populations. TCC prioritizes services to individuals who are not currently receiving mental health services and may be at-risk including members of the LGBTQ+ community. These prevention services include outreach and engagement, community capacity building and linkages to support services.

The United Mental Health Promoter Services (UMHPS) Program Manager reports to the Chief Health Education & Promotion Officer and is responsible for supporting and engaging program staff in order to improve UMHP services for the LGBTQ+ clients. The UMHP Program Manager also participates in team meetings and strategic program development, provides support with writing reports and performs services as needed.

Key Responsibilities

Leadership & Team Support

- Provide program oversight, staff mentorship, reflective supervision, and cross-department coordination.
- Promote trauma-informed, strengths-based approaches for patients, families, and staff.
- Ensure compliance with TCC policies, funding requirements, and regulatory standards.
- Support quality improvement initiatives, including population health data and clinical outcomes (UDS/HEDIS).
- Assist with budget preparation, cost controls, personnel needs, and internal procedure development.
- Maintain positive working relationships with community organizations and internal teams.
- Participate in grant development, reporting, and fundraising initiatives.

Program Development & Management

- Implement UMHPS goals to meet the needs of LGBTQ+ individuals not receiving mental health services.

- Develop staff capacity in critical thinking, communication, and program delivery skills.
- Engage staff in reflective practices to explore assumptions, emotions, and dynamics with clients.
- Support documentation requirements, data tracking, and administrative compliance.
- Perform grassroots outreach activities in the community to advance program goals.
- Represent TCC at meetings, events, and partner collaborations.

Skills & Core Competencies

- Strong leadership and team-building skills
- Excellent communication abilities
- Flexibility, dependability, and strong initiative
- Cultural humility and compassion for underserved communities
- Ability to multitask in a fast-paced environment
- Strong organizational, interpersonal, and problem-solving skills

Required Education & Experience

- **Licensed Clinical Social Worker (LCSW) or Licensed Marriage and Family Therapist (LMFT)**
- **Minimum 5 years** of relevant post-graduate experience
- **3+ years** providing individual and group reflective supervision
- Bilingual English/Spanish **preferred**
- Knowledge of Greater Long Beach communities and local challenges **highly valued**

Physical & Work Environment Requirements

- Frequent sitting, computer use, and desk work
- Occasional local travel for meetings and community events
- Ability to lift up to 25 lbs occasionally
- High level of emotional resilience, judgment, and stress-management skills
- Comfort communicating with diverse populations, including staff, partners, patients, and community groups

Why Join TCC Family Health?

You'll join a mission-driven team dedicated to equity, compassion, and community-centered care. This is a meaningful opportunity to lead a program that strengthens mental health support for LGBTQ+ communities and advances whole-person wellbeing across Greater Long Beach.

How to Apply:

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