

APLAHealth

APLA Health provides quality healthcare, life-saving services, camaraderie, compassion, and comfort to all who come through our doors. Our dedicated team of healthcare professionals is committed to providing personalized and compassionate free and low-cost medical services, tailored specifically to meet the unique needs of each individual we serve. APLA Health serves as a medical home providing an array of integrated healthcare services through 71,000+ billable patient visits and nearly 10,000 enabling services visits each year. Services provided include: medical, dental, behavioral health and HIV care; pharmacy; PrEP counseling and management; health education and HIV prevention; and STD screening and treatment. For people living with HIV, APLA Health offers housing support; benefits counseling; home healthcare; and the Vance North Necessities of Life Program food pantries; among several other critical support services.

We offer great benefits, competitive pay, and great working environment!

We offer:

- *Medical Insurance*
- *Dental Insurance (no cost for employee)*
- *Vision Insurance (no cost for employee)*
- *Long Term Disability*
- *Group Term Life and AD&D Insurance*
- *Employee Assistance Program*
- *Flexible Spending Accounts*
- *11 Paid Holidays*
- *4 Personal Days*
- *10 Vacation Days*
- *12 Sick Days*
- *Metro reimbursement or free parking*
- *Employer Matched (6%) 403b Retirement Plan*

This is a great opportunity to make a difference!

This position will pay \$44.64 - \$58.15 hourly. Salary is commensurate with experience.

POSITION SUMMARY:

Under the supervision of the Nursing Supervisor, the Registered Nurse will provide culturally competent medical health services to low-income individuals in Los Angeles County, with a specific focus on the LGBT community.

The Registered Nurse will assure quality and cost-effective care for clinic patients, and will manage a patient's course of treatment, and coordinate care with providers and other clinical support staff to ensure quality patient outcomes are achieved within established time frames with efficient utilization of resources. In addition, the Registered Nurse will work closely with the Medical Director and Nursing Supervisor to design, implement and monitor workflow processes throughout all APLA Health sites as

it pertains to patient centered medical home (PCMH) implementation. This position is primarily clinical.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Provide clinical support to medical providers before and after primary care visits so as to ensure the timely delivery of quality medical care.
- Interface with medical assistants to ensure patients receive specialty referrals in a timely manner and are able to follow through so as not to interrupt patient care.
- Treat patients diagnosed with sexually transmitted infections (STIs) in a timely manner and according to APLAHW clinical STI treatment guidelines.
- Administer vaccines to patients per APLAHW clinical guidelines.
- Provide and appropriately document health education to patients.
- Participate in quality improvement activities as directed by the medical director, e.g. data analysis and measurement of outcomes, document and report the results and accomplishments of quality improvement initiatives.
- Triage patients who walk in to clinic or call with acute medical concerns.
- Assist front office staff in making appropriate arrangements for patients who arrive late for appointments or for whom an appointment needs to be rescheduled, by reviewing the medical record and determining how soon and where the patient should be seen.
- Provide guidance for the clinic LVN and MAs by overseeing the front and back office staff with the aim of maintaining efficiency, professional demeanor and courtesy toward patients. This may include serving as back up for the front and back office when needed.
- Assist in the clinic transformation to a patient centered medical home (PCMH), in conjunction with the PCMH coordinator, medical director, chief operating office and clinical nurse manager.
- Maintain adequate medical supplies and medications for clinical areas by monitoring supplies and ordering supplies as needed. Ensure that exam rooms are fully stocked and prepared for patient care.
- Participate in chronic disease management for selected patients with special needs.
- Communicate lab results to patients.
- Assist patients in linkage to APLA services: benefits counseling, mental health, case management, dental etc.
- Serve as first filter to eCW patient portal, answering when appropriate within his or her scope. Forward to appropriate provider when indicated.
- Obtain prior authorizations for medications
- Contact insurance carriers to verify medication eligibility and requirements
- Request, track and obtain prior authorizations from insurance carriers
- Communicate any insurance changes or trends among the team
- Clearly document all communications and contacts with insurance companies, PBOs and pharmacies

OTHER DUTIES MAY BE ASSIGNED TO MEET BUSINESS NEEDS.

REQUIREMENTS:

Training and Experience:

A valid California Registered Nurse (RN) license issued by the California Board of Registered Nursing (BRN). Current Basic Cardiac Life Support (BCLS) and Cardiopulmonary Resuscitation (CPR) certification. Clinical experience as a registered nurse in an ambulatory health care clinic, preferably at a federally qualified health center (FQHC). Experience working in patient-centered care teams preferred.

Must have problem solving and organizational skills in order to ensure a productive work environment and achievement of goals. Experience in chronic disease management, case management, utilization management and quality improvement projects are preferred. Experience in an HIV medical practice is preferred.

Knowledge of:

Knowledge and experience working with electronic health records, Eclinical works preferred.

Ability to:

Ability to provide services in a non-judgmental fashion and work effectively with diverse populations is required as is the ability to maintain records and follow clinical guidelines/protocols. Must be able to work efficiently and complete tasks with a high degree of accuracy; work and solve problems independently; work flexible hours in order to complete tasks and meet client needs. Ability to be flexible in handling unanticipated client needs is required.

WORKING CONDITIONS/PHYSICAL REQUIREMENTS:

This is primarily an office position that requires only occasional bending, reaching, stooping, lifting and moving of office materials weighing 25 pounds or less. The position requires daily use of a personal computer and requires entering, viewing, and revising text and graphics on the computer terminal and on paper.

SPECIAL REQUIREMENTS:

Must possess a valid California driver's license; proof of auto liability insurance; and have the use of a personal vehicle for work related purposes. COVID-19 Vaccination and booster or Medical/ Religious Exemption required.

Equal Opportunity Employer: APLA Health is an EEO Employer

To Apply:

Visit our website at www.aplahealth.org to apply or click the link below:
<https://www.paycomonline.net/v4/ats/web.php/portal/A5559163F67395E0A2585D2135F98806/jobs/357456>