

T.H.E. HEALTH AND WELLNESS CENTERS JOB DESCRIPTION

POSITION: Peer Navigator
DEPARTMENT: EITP
STATUS: Full-Time, Non-Exempt

POSITION SUMMARY: The Retention Outreach Specialist works with the contract manager to engage and re-engage with clients who have lapsed in their HIV care.

Essential Duties and Responsibilities:

- Ensures that PLWH (person living with HIV) remain engaged in their care and have access to necessary resources and support.
- Demonstrates compassion and commitment to making a significant impact in the lives of those affected by HIV.
- Integrate with other HIV clinic team members to effectively identify, locate, and reengage clients who have lapsed in the HIV care.
- Provides comprehensive assessment, outreach, linkage, and re-engagement services, focusing on clients who are considered “out of care,” facilitating their return to consistent and effective HIV treatment and support services.
- Conducts field outreach operations to efficiently locate and assist clients who have disengaged from HIV care.
- Conducts individual and group interventions to address personalized goals and develop needed skill set for healthy living, ensure medication adherence and support a positive outlook for individuals living with HIV.
- Supports individuals who may be newly diagnosed as living with HIV, or who may require additional support to engage in and maintain HIV medical care and support services to ensure that clients are linked to care and continuously supported to remain in care.
- Topics discussed with PLWH include: living with HIV, health lifestyle and relationships, adherence treatment, access and barriers to care, Prevention (PrEP, PEP, DoxyPEP, treatment as prevention, Disclosing status and stigma
- Acts as the liaison between HIV counseling and testing sites and the medical clinic to ensure that new clients are enrolled in medical care seamlessly and in a timely fashion.
- Provides crisis interventions, offering immediate support in challenging situations. 11. Provides services to clients not yet enrolled in PSS, MCC Services, or clinic-based programs and can outreach clients who have not yet enrolled into any services with Contractor.
- Collaborates with the HIV clinic team members, documents client interactions, and contributes to program evaluation.
- Demonstrates cultural and linguistic competency to effectively communicate with and support a diverse range of clients.
- Participates in case conference as needed.

Education and Qualifications

- High school Diploma
- Is reflective of the community being served.
- Lived experience relevant to the communities served (for example, experience navigating HIV care, stigma, or related social service systems).”
- Must NOT be a current client of Contractor’s clinic
- Ability and interest in doing field-based work when necessary to locate or assist clients.
- Ability to work effectively with people of diverse races, ethnicities, nationalities, sexual orientation, gender identities, gender expression, socio-economic backgrounds, religions, ages, English-speaking abilities, immigration status, and physical abilities in a multicultural environment.
- Valid Class C Drivers License, proof of vehicle insurance, and reliable transportation for travel to a variety of sites throughout LAC.
- Knowledge of HIV Disease, behaviors that transmit HIV, and those disease conditions that are co-morbid with HIV
- Ability to interact in a nonjudgmental and empathetic manner with PLWH and AIDS as well as their partners;
- Must have good interpersonal skills
- Comfortable with field outreach
- Ability to advocate for clients

Physical Demands:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to stand, sit, talk or hear. The employee is occasionally required to use hands to handle, or feel objects, keyboard or controls; and reach with hands and arms. The employee must occasionally lift and/or move up to 10 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.

Job Description Disclaimer

This position requires compliance with Health Center’s written standards, including its Standards of Conduct and policies and procedures (“Written Standards”). Such compliance will be an element considered as part of the *QI Director’s* regular performance evaluation.

Failure to comply with Health Center’s Written Standards, which may include the failure to report any conduct or event that potentially violates legal or compliance requirements or Health Center’s Written Standards, will be met by the enforcement of

