

# Advanced Skillsoft® Library

Relias has added additional Skillsoft® content to our course offering. See our broadened course listing below:

## Skillsoft® Management and Leadership

The Reality of Being a First-time Manager

Facing Challenges as a First-time Manager

Planning an Effective Performance Appraisal

Creating a Plan for Performance Management

Detecting and Dealing with Performance Problems

Effectively Directing and Delegating as a Manager

Managing Employee Development

Facing the Management Challenges of Difficult Behavior and Diverse Teams

Being a Fair and Caring Manager

Managing for Cross-functionality

Fostering Mentoring Relationships

Maintaining a Cohesive Multigenerational Workforce

Managing Multigenerational Employees

Being an Effective Manager When Times Are Tough

Managing Motivation during Organizational Change

How to Manage Difficult Conversations

**Driving Change with Coaching** 

Taking Your Team to the Next Level with Delegation

Keeping Top Performers Challenged

Motivating Your Employees

Leading through Positive Influence

Leveraging Emotional Intelligence

Leading Your Team through Change

Building a Leadership Development Plan

Positive Atmosphere: Establishing an Engaged Workforce

Positive Atmosphere: Establishing a Positive Work Environment

Positive Atmosphere: How Organizational Learning Drives Positive Change

Becoming an Inspirational Leader

Assessing Your Own Leadership Performance

Gender and Leadership

Choosing to Lead as a Woman

Career and Family Challenges for Women Leaders

Gaining Insight through Organizational Awareness

Developing a Successful Team



**Encouraging Team Communication and Collaboration** 

Handling Team Conflict

Leading a Cross-functional Team

Communicating Vision to Your Employees

**Ensuring Onboarding Success** 

Operations Management Functions and Strategies

Strategic Product and Service Management

Supply Chain Management Basics: Cutting Costs and Optimizing Delivery

Inventory Management: Aligning Inventory with Production and Demand

Optimizing Operations Using Demand Forecasting and Capacity Management

Using Lean to Perfect Organizational Processes

Using Lean to Improve Flow and Pull

Using Lean to Reduce Waste and Streamline Value Flow

Applying Value Stream Mapping in Lean Business

Hiring Strategic Thinkers

Preventing High Turnover Rates: How to Keep the Best

Surviving the Talent Crunch

Managing Fairly

**Acting Decisively** 

**Employee Dismissal** 

Making the Move into Management

Underperforming Employee - Now What?

Managing Performance

Gauging Your Organization's High-performing Potential

Managing for Cross-functionality

Managing Your Company's Talent

Managing the Unique Needs of Experts

Leader as Motivator

Succession Planning

Succession Planning and Management Programs

Managing Top Performers Is Always Easy...Right?

**Building Upward Relationships** 

Developing Adaptable Managers

Recognizing Natural Leaders

The Emotionally Intelligent Leader

Crafting an Organizational Vision

Implementing and Sustaining Change



#### Skillsoft® Communication

The Art and Science of Communication

Making an Impact with Non-verbal Communication

Trust Building through Effective Communication

Listening Even When It's Difficult to Listen

Using Active Listening in Workplace Situations

Facing and Resolving Conflict in the Workplace

Navigating Your Own Emotions

Navigating Other People's Emotions

Navigating the Workplace with Emotional Intelligence

Polishing Your Feedback Skills

Acting with Diplomacy and Tact

Navigating Challenging Situations with Diplomacy and Tact

Effective Team Communication

Difficult People: Can't Change Them, so Change Yourself

Difficult People: Strategies to Keep Everyone Working Together

**How Culture Impacts Communication** 

Using Communication Strategies to Bridge Cultural Divides

The Essentials for Anger Management

Writing Effective E-mails and Instant Messages

Sending E-mails to the Right People

Organizing Your E-mail

Keeping Business Calls Professional

Troublesome Words and Phrases: Common Usage Mistakes in Writing

Planning an Effective Presentation

Administrative Support: Interacting Effectively with Colleagues

Facing Confrontation in Customer Service
Providing Effective Internal Customer Service

Rapport Building in Customer Service

### Skillsoft® Personal Development

Cultivating Relationships with Your Peers

**Building Your Professional Network** 

Bridging the Diversity Gap

Your Role in Workplace Diversity

Managing Pressure and Stress to Optimize Your Performance

**Developing Your Business Ethics** 

Aligning Goals and Priorities to Manage Time

Make the Time You Need: Get Organized



The Art of Staying Focused

Self-improvement for Lifelong Success

**Understanding Unconscious Bias** 

Overcoming Unconscious Bias in the Workplace

Developing a Growth Mind-set

Learning from Failure

Being an Effective Team Member

Getting to the Root of a Problem

Defining Alternative Solutions to a Problem

Confronting Your Assumptions

Forging Ahead with Perseverance and Resilience

Reaching Goals Using Perseverance and Resilience

Taking Stock of Your Work/Life Balance

Building Better Relationships through Understanding

Critical Thinking

**Building Peer Relationships** 

Overcoming Your Own Unconscious Biases

Staying Balanced in a Shifting World

Take a Deep Breath and Manage Your Stress

Organize Your Physical and Digital Workspace

Avoid Procrastination by Getting Organized Instead

Becoming More Professional through Business Etiquette

Reframing Negative Situations

Rebuilding Trust

Persevering through Setbacks

Becoming Your Own Best Boss

**Ethics and Project Management** 

Ethical Standards and PMI® Core Values

Finding Your Bearings as a Project Manager

Getting the Big Picture by Defining the Project's Scope and Team

Mastering the Details of a Project's Schedule and Budget

Managing a Project to Minimize Risk and Maximize Quality

Navigating through Changes and Conflicts in Projects

Taking Final Steps to Bring a Project to Its Close

#### Skillsoft® Business Skills

Key Accounting Concepts and Principles

Recording, Posting, and Balancing the Books

Preparing Financial Statements and Closing Accounts

Accounting for Stock Transactions



**Outsourcing Financial Activities** 

Deconstructing the Balance Sheet

Microsoft Office 2016: First Look Modern Productivity

Microsoft Office 2016: First Look Functionality and Collaboration

Introduction to the PowerPoint 2016 Interface and Basic Tasks

Modifying and Formatting Slides in PowerPoint 2016

Formatting Text Boxes and Working with Graphic Content in PowerPoint 2016

Working with Graphic, Audio, and Video Content in PowerPoint 2016

Constructing and Modifying Tables and Charts in PowerPoint 2016

Working with the Interface and Performing Basic Tasks in Word 2016

Formatting Text in Word 2016

Customizing Options and Using Document Views in Word 2016

Creating and Formatting Tables in Word 2016

Headers, Footers, Page Numbering, and Layout in Word 2016

Using the Navigation Pane and Creating Lists in Word 2016

Creating Photo Albums, Sections, Transitions, and Animations in PowerPoint 2016

Using Hyperlinks, Actions, and Comments in PowerPoint 2016

Using Slide Show Presentation Tools in PowerPoint 2016

Customizing Proofing and Default Options in PowerPoint 2016

Sharing and Protecting Presentations in PowerPoint 2016

Exporting Presentations and Compressing Media in PowerPoint 2016

Using Illustrations, Styles, and Themes in Word 2016

Designing and Formatting Illustrations in Word 2016

Advanced Table Customization in Word 2016

Maintaining, Protecting, and Reviewing Documents in Word 2016

References, Proofing, Mail Merges, and Forms in Word 2016

Sharing and Collaborating on Documents in Word 2016

Microsoft Excel 2016 Essentials: Creating, Editing, and Saving Workbooks

Microsoft Excel 2016 Essentials: Formatting Data

Microsoft Excel 2016 Essentials: Data Presentation Strategies

Microsoft Excel 2016 Essentials: Formulas and Functions

Microsoft Excel 2016 Essentials: Charts, Tables, and Images

Microsoft Excel 2016 Intermediate: Customizing Views, Styles, and Templates

Microsoft Office 2016 Intermediate Excel: Creating Custom Visual Effects

Microsoft Office 2016 Intermediate Excel: Working with Data

Microsoft Office 2016 Intermediate Excel: Macros and Advanced Queries

Microsoft Office 2016 Intermediate Excel: PivotTables and Advanced Charts

Microsoft Office 2016 Intermediate Excel: Share, Review, and Collaborate

Microsoft Excel 2016 Advanced: Apps and What-if Analysis

Microsoft Excel 2016 Advanced: Power Pivot, Custom Formatting, Fills, and Forms

Microsoft Excel 2016 Advanced: Accessibility, Transforming Data, and Errors



#### Skillsoft® Safety

Active Shooter 2.0

What You Need to Know About Phishing

Preventing Identity Theft

Privacy and Information Security

IT Security for End Users: IT Security Fundamentals

IT Security for End Users: Using Corporate Devices Securely

IT Security for End Users: Secure Corporate Communications and Networking

CompTIA Cybersecurity Analyst+ CS0-001: Network Architecture and Reconnaissance

CompTIA Cybersecurity Analyst+ CS0-001: Threat Identification CompTIA Cybersecurity Analyst+ CS0-001: Threat Mitigation

CompTIA Cybersecurity Analyst+ CS0-001: Reducing Vulnerabilities

CompTIA Cybersecurity Analyst+ CS0-001: Investigate Security Incidents CompTIA Cybersecurity Analyst+ CS0-001: Monitoring for Security Issues

Laboratory Safety Impact: Emergency Guidelines and Procedures

Laboratory Safety Impact: Hazardous Waste Accumulation and Disposal

Laboratory Safety Impact: Laboratory Safety Requirements
Laboratory Safety Impact: Preventing Fire and Burn Hazards

Laboratory Safety Impact: Safety Data Sheets and Chemical Storage

Laboratory Safety Impact: Safety Guidelines and Procedures