



Job Posting

Title: Clinical Lead Care Manager - ECM
Base Salary Range: \$131,461-\$152,315 plus benefits
FTE: Part-Time Non-Exempt (16-20 Hours)

Our Mission: The Mission of South Central Family Health Center is to improve the quality of life for the diverse Community of inner-city Los Angeles by providing affordable and comprehensive health care and education in a welcoming and multi-cultural environment. To lead the way in health care in South Los Angeles, as the premier provider and employer of choice offering comprehensive, high quality, affordable, efficient, and culturally responsive services.

Responsibilities: We are seeking a dynamic and experienced Clinical Lead Care Manager to join our Enhanced Care Management Program. As the Clinical Lead Care Manager, you will play a pivotal role in overseeing and coordinating care management activities, ensuring the delivery of effective and efficient healthcare services to our patients. This role requires a combination of clinical expertise, patient advocacy, and a passion for improving patient outcomes.

- **Care Coordination:** Coordinate and facilitate care for patients with complex medical needs, ensuring seamless transitions between healthcare providers and settings.
- **Patient Advocacy:** Advocate for patients' needs and collaborate with the interdisciplinary healthcare team to address barriers to care and improve patient outcomes.
- **Quality Improvement:** Collaborate with the ECM Administrator to develop and implement initiatives that enhance the quality and efficiency of care management services.
- **Training and Development:** Provide ongoing training and professional development opportunities for care management staff to ensure competence and compliance with program goals of health promotion and connection to clinic.
- **Documentation in NextGen EHR System:** Ensure accurate and timely documentation of client interactions in the NextGen Electronic Health Record (EHR) system, maintaining compliance with LA Care, Health Net and Molina Healthcare reporting standards.
- **Health Promotion Material Development:** Source, create, and disseminate health promotion materials for Lead Care Managers to distribute to program members. Collaborate with internal and external stakeholders to ensure materials align with evidence-based practices and cultural competence.
- **Willingness and ability to manage a small caseload (1-10) of high-needs clients as needed.**

Education and Knowledge:

- Bachelor's degree in nursing, social work, or a related field. Master's degree preferred.
- Knowledge of or willingness to learn LA Care, Health Net, and Molina Healthcare reporting requirements for clinical oversight.
- Must have a minimum 1-3 years experience in a community clinic or FQHC setting
- Experience working with patients with limited literacy and from socioeconomically disadvantaged backgrounds.
- Bilingual and Bi-literate Spanish/English required.

Licensure and Certifications

- Valid Registered Nurse (RN) license in California or Psychiatric Mental Health Nurse Practitioner (PMH-NP) or PMH Clinical Nurse Specialist (PMH-CNS) or Advanced Practice Nurse or Nutritionist or Social Worker.

Top benefits or perks: As a team member at South Central Family Health Center, you'll enjoy competitive wages and generous benefits:



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- Benefits: Health care, dental, life insurance
- 403 (b) Retirement plan
- Education Reimbursement Career development: Entry-level employees have opportunities to work in management, HR or other areas of the company.

Contact/application information:

To apply please visit South Central Family Health Center's website at:

<https://recruiting.paylocity.com/recruiting/jobs/All/325da02f-904e-426b-ab73-f734fa9906c9/South-Central-Family-Health-Cent>