T.H.E. HEALTH AND WELLNESS CENTERS JOB DESCRIPTION

POSITION: HIV NURSE CASE CARE MANAGER

DEPARTMENT: EITP (Early Intervention Treatment Program)

STATUS: Full-Time, Non-Exempt

POSITION SUMMARY:

Under the direction of Associate Medical Director the HIV Nurse Case Care Manager is responsible for working with the EITP team and providing quality case management for the HIV/AIDS patients under the protocols of the Medical Care Coordination (MCC) Program sanctioned by the Los Angeles County Division of HIV and STD Programs.

Essential Responsibilities and Duties:

- Conducts complete medical case management assessments for all assigned clients.
- Develops individualized nursing case management plan for each assigned client according to their health care needs and MCC protocols.
- Performs Intake of all assigned clients into Medical Care Coordination services following an agreed upon format.
- Documents all assessments and follow-up care.
- Consults with HIV physicians and other team members for patient evaluations as needed.
- Provides patient education.
- Processes prescription refills.
- Tracks patient data and completes reports as required per MCC protocol
- Adheres to Quality Assurance procedures, participates in Quality Assurance reviews and presents Quality Improvement findings specific to MCC outcomes.
- Attends and participates in HIV team meetings, case conferences and other activities as assigned.
- Assures compliance with Division of HIV and STD Programs and other required standards as it relates to MCC services.
- Performs other related duties as assigned.

Qualifications and Experience Requirements:

- 1. RN with at min. one year of case management experience.
- 2. Certification in CPR
- 3. Ability to work independently and a self-starter with minimal supervision
- 4. Ability to work with people of diverse cultural, educational, social, and economic backgrounds
- 5. Computer proficiency
- 6. Excellent oral and written communication skills
- 7. Excellent organizational skills
- 8. Experience and knowledge working with HIV/AIDS patients highly desirable
- 9. Experience utilizing an EMR system is highly desirable
- 10. Bilingual in Spanish preferred.