

## JOB DESCRIPTION

"To enhance the quality of life for men, women and children in the greater Los Angeles area through the provision of high quality, accessible and affordable healthcare services."

# We offer fantastic benefits, competitive pay, and a great family-oriented environment! We offer:

- Medical Benefits FHCCGLA pays. 100% of employees' Kaiser; Anthem Blue Cross; Health Net; and United Health Care coverage (HMO Plan) subject to change during open enrollment.
- Dental Benefit MetLife Only (HMO/PPO Plan).
- Vision Benefit MetLife Plan.
- Life Insurance Accidental Death & Dismemberment; and Long-term Disability.
- Employee Assistance Program
- AFLAC Benefits

- 403 B Through Mutual of America, the company matches up to 4% of employee's salary.
- 11 Holidays Observed.
- 2 Floating Holidays
- 1 Birthday Holiday
- 7 Paid Sick Leave 56 hours.
- 2 weeks' Vacation

#### Full-Time CME Days:

- RN, LCSW, MSW, LVN, LMFT -
- Physicians, Pharmacist, \$300.00 Annually and 2 Paid CME Optometrist -\$800.00 Annually days. and 5 Paid CME days.
  Registered Dietitians -\$200.00

**PROVIDER BENEFITS** 

• Advanced Practitioners - \$500.00 Annually and 1 Paid CME day. Annually and 3 Paid CME days.

#### License Reimbursement:

- Medical License
- DEA licenses
- CPR

- Possible student loan repayment for providers:
  - HRSA, HWDD, LA CARE
  - OSHPS HPEF

This would be a great opportunity to make a difference with you onboard! This position pay rate \$86.132.00 - \$92.140.00 Annually Salary is equivalent with experience... To Apply Visit our website at: <u>https://careers-fhccgla.icims.com/</u>



(If the link above is not click-able, please copy the link and enter it into your browser).

POSITION TITLE: Behavioral Health Practitioner/LCSW

**DEPARTMENT:** Behavioral Health

**REPORTS TO:** Behavioral Health Director/Chief Medical Officer

### POSITION OVERVIEW:

Develop, implement and promote a program of mental health in a community clinic setting, including, but not limited to, psychosocial assessment, diagnostic services, individual and group psychotherapy and case management/coordination with medical providers and supervision of trainees/interns. Population is largely Spanish-speaking, low-income immigrant adults and children. Provides a range of psychosocial assessments, diagnostic, therapeutic and case management services for individuals, couples, groups, children and families, as appropriate to the specific expectations of the position.

#### DUTIES/RESPONSIBILITIES:

- Applying a primary care behavioral health model, the LCSW will identify, target treatment, triage and manage primary care patients with medical and/or behavioral health problems using a behavioral approach that focuses on helping patients to replace maladaptive behaviors with adaptive ones; providing skill training through psycho-education and client education strategies, and; developing specific behavior change plans that fit the fast work pace of the primary care setting.
- 2. Undertakes continuous self-improvement, attending applicable training, seminars, in-services and educational classes to maintain skills competency and current knowledge for standard of care and effective practices.
- 3. Responsible for following all agency safety and health standards, regulations, procedures, policies and practices.

- 4. Identifies, initiates and implements measures to deliver high quality care to patients and improve services.
- 5. Responds efficiently and timely to all patient and provider staff needs and inquiries.
- 6. Ensures excellent customer service to all FHCCGLA patients.
- 7. Works with the operations managers to manage patient scheduling and flow to address bottlenecks, scheduling issues, etc.
- 8. Assists in developing, updates & reviews of FHCCGLA Policies & Procedures (P&P's) as needed (with input from all other key personnel).
- 9. Ensures HIPAA compliance by maintaining strict confidentiality of all patient data and E.H.R./Practice Management System (PMS) according to regulations and FHCCGLA's P&P's.
- 10. Attends the following meetings/trainings:
  - Mandatory Quarterly Staff Meeting/Trainings- Quarterly (Jan., Apr., Jul. & Oct.)
  - Corporate Risk Management Meeting- Quarterly (Jan., Apr., Jul. & Oct.), as needed (advanced notice will be provided when feasible)
  - Clinical & Operations (C&O) Meeting- As needed (advanced notice will be provided when feasible)
  - Meetings with FHCCGLA's Executive Leadership, as needed (advanced notice will be provided when feasible)
- 11. Remains informed of:
  - Current legal and regulatory changes related to scope of practice.
  - Specific programs/payors, insurances accepted, and services being offered at FHCCGLA.
  - All applicable Policies & Procedures
- 12. Provide short-term, structured, evidence-based interventions as part of an appropriate treatment plan, which may include individual and/or group therapy, and possible coordination of treatment for participants with co-occurring disorders.
- 13. Provides therapy in a group setting and facilitate peer support groups.
- 14. Collaborate and coordinate with other members of health care team, in particular the client's PCP, to provide holistic, well-integrated health care in order to improve the outcome of patients.
- 15. Supervise Patient Care Coordinators and other support staff that are part of the behavioral health team.
- 16. Maintain accurate and timely electronic health records of activities, and services provided to each client.
- 17. Manage data to measure behavioral health outcomes and clinical effectiveness.
- 18. Facilitate and tracks referrals to other services, such as substance-abuse treatment, specialty care, and community resources, as needed.
- 19. Provide crisis intervention as needed.
- 20. Advocate for clients and work to resolve individual client barriers in order to facilitate and encourage follow-up and collaborative, interdisciplinary care.
- 21. Participate in and/or facilitate team meetings.

- 22. Has understanding of My Health L.A. and Medi-Cal and other billing related issues as needed.
- 23. Other duties as assigned.

### MINIMUM QUALIFICATIONS:

- 1 LCSW with current license and supervisory capabilities.
- 2. At least two years of experience as a licensed practitioner.
- 3. Good speaking and writing skills both English and Spanish.
- 4. Current CPR Certification- required to be kept up to date.
- 5. FQHC experience, highly preferred.
- 6. Excellent analytical skills.
- 7. Motivation to take initiative to ensure all tasks performed are completed thoroughly and accurately.
- 8. Excellent writing and verbal communication skills.
- 9. Knowledge of administrative principles and procedures.
- 10. Computer knowledge preferred (e.g., NextGen (E.H.R. & PMS), Microsoft Word and Excel).
- 11. Ability to prioritize workload and work under pressure of deadlines.
- 12. Ability to meet tight time sensitive deadlines.
- 13. Motivated and committed to the provision of high-quality healthcare for indigent and underserved communities.
- 14. Willingness to adapt to changes with regards to the agency's growth and expansion.
- 15. Access to automobiles with valid California driver's license and state mandated automobile insurance.
- 16. Able to work and communicate effectively with people of diverse cultures, education and economic background.

## ADDITIONAL ELIGIBILITY QUALIFICATIONS:

- 1. Ability to work well with others in a professional and team-oriented environment.
- 2. Well-developed interpersonal skills, friendly personality and able to motivate staff by promoting teamwork.
- 3. Ability to relate to the public regardless of ethnicity, religion and economic status.
- 4. Excellent communication skills.
- 5. Willingness to travel.
- 6. Strong planning and organizational skills.
- 7. Problem analysis and critical thinking skills.

Employee Signature

Date

Supervisor Signature

Date