The Children’s Clinic, Serving Children and Their Families

JOB POST

Do you have a passion for helping the underserved in Long Beach area community? Are you a team player with a great attitude ready to step into a rewarding position? Do you have impeccable communication and organization skills to contribute to an amazing team? If you are an experienced Behavioral Health professional and you answered yes to these questions, then TCC Family Health has a great employment opportunity for you!

The Company:
For over 80 years, The Children’s Clinic, “Serving Children & Their Families” dba TCC Family Health (TCC), a not for profit community health center, has been providing access to quality health care for those most in need in our community. TCC believes that the first step in providing quality, patient-centered health care is understanding the range of personal, social, economic, and environmental factors that influence health and wellbeing. TCC Family Health’s attention to the root causes of health disparities with the goal of health equity is at the core of our approach, which understands the critical importance of access to quality medical care, mental health and wellness services to those most in need in our community. TCC puts cultural humility and diversity at the forefront, working with the greater Long Beach community to create programs and services that are culturally appropriate and address the unique challenges they face.

Our Mission
To provide innovative, integrated, quality health care that will contribute to a healthy community, focusing on those in need and working with patients and the community as partners in their overall well-being.

The Role
The Children’s Clinic (TCC) has an immediate opening for a top-notch dynamic Director of Behavioral Health to lead the mental health clinical operations for all TCC clinic sites, located in the most underserved areas of greater Long Beach.

This role will supervise the mental health staff, while displaying extraordinary leadership and commitment to patient care. It will lead and liaise with social service agencies and the mental health community while maintaining the high standard of care the community expects from TCC. They will also coordinate integration between behavioral health and primary care services. This role includes direct patient care (individual and family therapy). Administrative duties include providing guidance regarding mental health policies and procedures to executive management team and the Board of Directors; data collection and Quality Improvement measures; productivity measures; and other duties.

Primary Functions:

- Foster and maintain the integration of behavioral health and primary care services.
• Develop financial plans that will ensure the long-term sustainability of the mental health program; leverage resources for mental health. This includes optimizing clinical service for the purposes of billing; application and implementation of grant programs; and other fundraising efforts.

• Perform mental health staff oversight activities including but not limited to:
  o Orientations
  o Recruitment and retention
  o Training and monitoring
  o Clinical supervision of Medical Social Workers and Behavioral Health team
  o Performance evaluations
  o On-call schedules

• Oversee a training program for medical providers and medical support staff in order to ensure the ongoing integration of behavioral health and primary care services

• Maintain close working relationship with Chief Medical Officer, Chief Executive Officer, and Chief Operations Officer.

• Oversee all operating activities of Behavioral Health services Participate in TCC strategic planning activities.

• Provide direct psychological services to TCC Patients.

• Implement and update Behavioral Health service provision workflows including individual therapy, family therapy, case management, psychiatric consultation, telemedicine service delivery, and other services.

• Implement and update Behavioral Health screening services and work flows including ACEs/PEARLS, PHQ9, SBIRT, etc.

Qualifications (Required unless specified otherwise)

• Valid license as a Clinical Psychologist or Clinical Social Worker (LCSW) by the California Board of Behavioral Science Examiners.

• 5-10 years’ experience in a community clinic or Federally Qualified Health Center (FQHC) setting. At least (5) five years of direct program management and program implementation experience; community-based setting preferred.

• Must have managed a mental health staff of at least 6 team members

• Demonstrated experience in training programs for medical providers and mental health support staff

• Must have performed clinical supervision for at least two years and have completed BBS or BOP qualifications to provide clinical supervision.

• Knowledge of program development and evaluation.

• Knowledge of multicultural and intergenerational psychology.
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• Bilingual (English/Spanish) preferred.
• Strong interpersonal, organizational, and customer care/service skills.
• Excellent written and verbal communication skills
• Computer literacy in word processing, PowerPoint, and spreadsheet programs. Experience with electronic medical records and virtual telehealth is preferred.

Work Environment

This position is an onsite position and will work at multiple clinic site within the greater Long Beach area.

Salary Range

$140,000 - $165,000/year

Company Benefits

• Exceptional health (PPO or Kaiser Permanente), dental, vision plan, life insurance
• 401K with employer match
• PTO – up to 27.5 days in first year, increasing thereafter
• Potential Public Service Loan Forgiveness
• Partnership with member community health care centers
• Plus more!