



Valley Community Healthcare

JOB ANNOUNCEMENT

We are seeking a **Full-Time Behavioral Health Case Worker** to join our dedicated team.

For nearly 50 years, **Valley Community Healthcare** has been one of Los Angeles' leading community-based health centers, providing primary care and promoting community wellness and prevention programs. Located in the San Fernando Valley, Valley Community Healthcare has two sites and 30+ providers. We are an NCQA certified-level 3 Patient Centered Medical Home for over 25,000 unique patients and provided over 100,000 medical visits last year. We are looking to grow and integrate our core programs - primary care, pediatrics, adolescent teen clinic, women's health, dental, optometry, and behavioral health, through a care team approach, quality, and innovative care delivery models.

Applications: Valley Community Healthcare offers competitive salary and benefits packages. Please submit a resume and cover letter to our Human Resources Department at ipogosyan@vchcare.org for consideration.

Position Purpose:

The purpose of this position is to work within an integrated system of care between primary care and mental health, ensuring that patients seeking medical services are screened for mental health conditions such as anxiety, depression and substance use, and provide assistance in navigating the systems of care (internal and with community partners).

Essential duties and responsibilities:

- Ensure that new patients and as appropriate, returning patients complete required screening tools;
- Score tools and enter results into EHR.
- Perform brief consultation with patients with high scores during their medical visit;
- Work closely with medical providers and care team to intervene with patients needing immediate consults;
- Perform triage services, crisis intervention, case management, referrals and follow-up as required;
- Develop a collaborative relationship with primary care providers;
- Participate in care team huddles and weekly clinical team meetings.
- Participate in clinical supervision meetings;
- Complete all required documentation by the end of each day.
- Manage the department's referrals by systematically enrolling and scheduling patients for mental health services, as designated by the payer source.

Position Requirements and Qualifications:

- A Bachelor's degree in Social Work or related field.

- One year social work experience in a medical or mental health setting (either through direct employment or via practicum).
- Must be bilingual (English/Spanish) and bi-cultural.
- Strong interpersonal skills. Must be able to work within a team
- Must have excellent written and verbal communication skills.
- Computer literacy in word processing and spreadsheet programs.
- Must be familiar and have the ability to work within an Electronic Health Records system.

Working Conditions/Physical/Mental Abilities and Processes:

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job functions.

- Duties are performed primarily in an clinical setting
- Work requires periods of walking, sitting, speaking, hearing, seeing and ability to articulate clearly.
- Ability to work productively within space used by multiple employees.
- Ability to write notes, track and graph records and reports.
- Ability to relate well with patients and exercise good customer service skills on the phone and in person.
- Ability to stand, sit, stoop, kneel, and bend.
- Ability to work with personal computer.
- Travel to and from clinic or meeting sites within geographic service area.

***Responsibilities and tasks outline in this document are not exhaustive and may change as determined by the needs of the company.**

VALLEY COMMUNITY HEALTHCARE IS AN EQUAL OPPORTUNITY EMPLOYER

OUR MISSION: To make an impact on the health and well-being of the whole community by providing high quality primary medical care and comprehensive healthcare services to those in need, regardless of their ability to pay.