



## CCALAC AmeriCorps Health Fellows

**TITLE:** AmeriCorps Health Fellow

### **ABOUT COMMUNITY CLINIC ASSOCIATION OF LOS ANGELES COUNTY (CCALAC)**

CCALAC represents non-profit community clinics that operate primary care sites throughout the county. Our 65 member organizations operate over 300 sites throughout Los Angeles and serve as the medical home for nearly 1.5 million patients each year. Community clinics provide primary health care, including medical, dental, and mental health services to the uninsured, under-insured, low-income, high-risk and vulnerable populations. They serve all, regardless of ability to pay.

CCALAC's central role is to help our members serve their patients in an efficient and cost-effective manner while providing quality care. The association strives to identify and address the collective needs of our members at the local, state and federal levels. CCALAC delivers a variety of member services including policy advocacy, education, and peer support. We connect clinics, share and leverage resources, increase organizational capacity, and raise a unified voice on behalf of clinics.

### **ABOUT AMERICORPS & HEALTH FELLOWS**

AmeriCorps is a national service program that engages more than 80,000 Americans in intensive service each year at over 21,600 unique sites including nonprofits, schools, clinics, and faith based groups across the country. AmeriCorps service is in areas such as education, health, disaster services, economic opportunity, and the environment. To learn more about AmeriCorps, please visit [www.americorps.gov](http://www.americorps.gov).

The AmeriCorps Health Fellows is CCALAC's Workforce Pipeline program focused specifically on increasing access to comprehensive primary care for Los Angeles County's medically underserved. In partnership with California Volunteers and the Corporation for National and Community Service (CNCS) the CCALAC AmeriCorps Health Fellows program will place 23 full-time AmeriCorps Health Fellows at various community health centers across Los Angeles County. Health Fellows dedicate 1700 hours of service at a CCALAC member clinic in exchange for a living allowance, education award, work experience, and the opportunity to give back to the medically underserved.

### **SERVICE TERM, HOURS and PROGRAM LENGTH**

AmeriCorps Health Fellows must serve full-time (40 hours a week) and must complete a minimum of 1,700 hours over the course of 11 months. CCALAC's tentative program dates are: September 9<sup>th</sup>, 2019 - July 31, 2020.

### **POSITION DESCRIPTION SUMMARY AND SERVICE ACTIVITIES**

Under the direction of the CCALAC's Workforce Coordinator, the AmeriCorps Health Fellows will serve at one participating CCALAC member clinic for the duration of their service term. 2019-2020 participating clinics included: APLA Health, Central Neighborhood Health Foundation, South Central Family Health Center, The Children's Clinic, UMMA Community Clinic, Behavioral Health Services, Los Angeles Christian Health Centers, Venice Family Clinic, Saban Community Clinic, Eisner Health and Westside Family Health Center. Applicants will be notified of the updated 2019-2020 host site clinics during the interview and selection process.

#### **Service Activities**

Dependent on the specific Health Fellow's role and clinic site, he/she will perform one or more of the following activities:

### **1. Outreach and Enrollment**

Conduct outreach in the community and provide education about clinic services or health insurance eligibility. Assist patients with the enrollment process for health programs, health insurance plans and/or pharmaceutical assistance programs

### **2. Health Education**

Provide linguistically and culturally appropriate health education in one-on-one or group setting. Engage and educate community members to improve health outcomes in nutrition, physical fitness, financial literacy, reproductive health and more.

### **3. Case Management**

Provide support for patients in navigating health systems, service and programs. Provide positive reinforcement of treatment and prevention plans through goal setting and progress monitoring.

### **4. Other Functions**

All AmeriCorps Health Fellows will perform the following activities: participate in pre service orientation training, participate in monthly team trainings, participate in clinic specific trainings and team meetings, submit monthly data, submit monthly stories of service and attend National Days of Service throughout the program year. AmeriCorps Health Fellows are not responsible for supervising other AmeriCorps Health Fellows.

### **MINIMUM QUALIFICATIONS FOR SERVICE**

1. Must be 18 years or older
2. Must be a U.S. Citizen or Legal Permanent resident (must have proof such as passport or birth certificate)
3. Minimum of a high school Diploma, Bachelor's Degree preferred
4. Must be able to pass a 3 tier background check (State, FBI, and Sex Offender)
5. Strong interest/experience in community service and community health

### **DESIRED QUALIFICATIONS**

1. Associates or Bachelor's Degree strongly preferred
2. Bilingual preferred (Spanish strongly preferred. Mandarin, Cantonese, Khmer, and Vietnamese also utilized)
3. Familiarity with Patient Portals and Electronic Health Records
4. Certified Enrollment Counselors or familiarity with Covered California, Medical, My Health LA
5. Ability to perform in a team environment, while being able to work independently
6. Excellent interpersonal, communication, written, and presentation skills

**\*\*\*In addition to the items mentioned above and due to the nature of the roles and access and interaction with various patient populations, clinic sites may likely ask for a TB test, Physical and/or immunization records.**

### **COMPENSATION AND PROGRAM BENEFITS**

A stipend of \$16,500 will be paid in biweekly installments over the course of the 11-month term of service. In addition, AmeriCorps Health Fellows will receive: reimbursement for their background checks, mileage reimbursement for travel to trainings and service projects, a \$100 professional development allowance, monthly training, AmeriCorps gear to wear throughout the year, access to the Anthem Blue Cross EAP program, and optional health insurance coverage. Other qualifying benefits include: childcare benefits and federal student loan forbearance. Upon successful completion of the program and 1700 hours, AmeriCorps Health Fellows are eligible for an Education Award of \$6,095 provided through AmeriCorps.

### **EQUAL EMPLOYMENT**

CCALAC and the AmeriCorps Health Fellows program are an equal opportunity employer and provide equal employment opportunity to all people without regard to race, religion, color, sex, sexual orientation, marital status, national origin, age, mental or physical impairment or veteran status. Reasonable accommodations will be made for any applicant or AmeriCorps Health Fellow as requested.

### **TO APPLY**

Please visit the CCALAC website at <https://ccalac.org/services/workforce/ameri-corps-health-fellows-program/>