

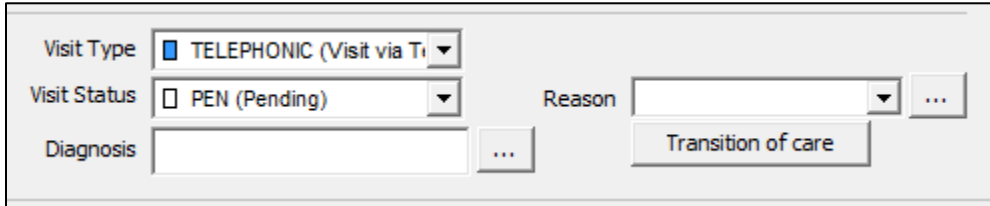
AB-1494 Medi-Cal: Telehealth: State of Emergency

Assembly Bill 1494 allows Federally Qualified Health Centers (FQHC) to bill for visits conducted via telephone in lieu of a face-to-face office visit during a state of emergency.

How to Bill Telephonic Visits in eCW

Appointments

Use the TELEPHONIC visit type when making the appointment.



This informs the front office, MAs, and providers which appointments are face-to-face and which are telephonic.

<input type="checkbox"/>	Visit Type	Appt Time
<input type="checkbox"/>	BH-A	08:45 AM
<input type="checkbox"/>	BH-A	09:15 AM
<input type="checkbox"/>	TELEPHON:	10:30 AM
<input type="checkbox"/>	TELEPHON:	12:45 PM
<input type="checkbox"/>	TELEPHON:	01:15 PM
<input type="checkbox"/>	TELEPHON:	02:30 PM
<input checked="" type="checkbox"/>	TELEPHON:	03:30 PM

Encounters

Documentation of the telephonic encounter must be equivalent to the documentation of a face-to-face encounter. Follow the documentation guidelines of the *Progress Note Documentation and Completion Policy for Behavioral Health and Medical*.

Billing Information:

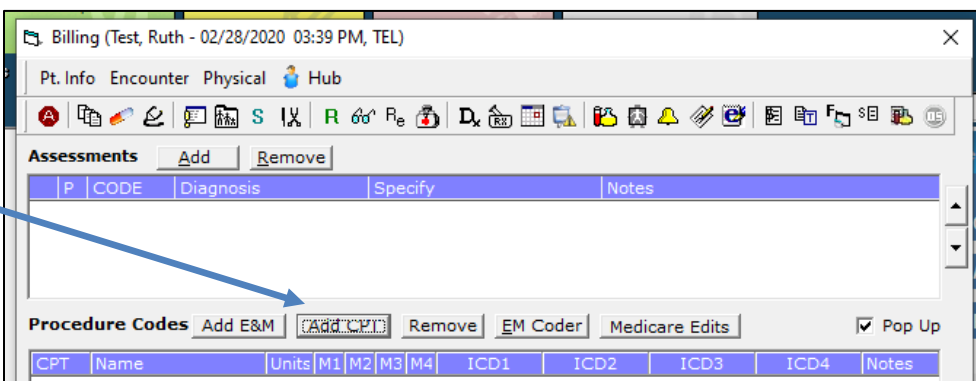
Select the visit code by clicking on the blue “hotkey” **Visit Code**:

[Visit Code:](#)

[Procedure Codes:](#)

Then select a CPT code from the pop-up by clicking on **Add CPT**:

Click on Add CPT to open the search window.



Billing Telephonic Visits

A list of **Billing Categories** will pop-up.

Medical Providers: select the folder **Telephonic** and a list of E&M codes will populate, select the level of code for the encounter.

This box contains folders of CPT groups. When you select a folder the contents are displayed in this box. Click on the desired CPT code.

The screenshot shows a window titled "Procedures, Immunizations (Test, Ruth - 02/28/2020 03:39 PM, TEL) *". On the left, the "Billing Categories" list has "Telephonic" selected. The main area displays a table of CPT codes:

CPT	Desc	M1	M2	M3
99202	TELEPHONIC Level-2 New Pati			
99203	TELEPHONIC Level-3 New Pati			
99204	TELEPHONIC Level-4 New Pati			
99212	TELEPHONIC Level 2 Est. Patie			
99213	TELEPHONIC Level 3 Est. Patie			
99214	TELEPHONIC Level 4 Est. Patie			

The "Selected Procedures and E&M" section on the right is empty. The "Procedures to be Used" section contains the entry "99212 TELEPHONIC Level 2 Es".

Behavioral Health Providers: select the folder **Behavioral Health** and a list of CPT codes will populate, select **90832 Telephonic LCSW** the level of code for the encounter.

The screenshot shows a window titled "Procedures, Immunizations (Test, Ruth - 02/28/2020 03:39 PM, TEL) *". On the left, the "Billing Categories" list has "Behavioral Health" selected. The main area displays a table of CPT codes:

CPT	Desc	M1	M2	M3
90791	LCSW Initial Evaluation			
90792	Psychiatrist Initial Evaluation			
90832	BH Intern 30 min			
90832	CPSP MCAL 30 Min LCSW	33		
90832	LCSW 30 min			
90832	Telehealth LCSW 30 min (vide			
90832	Telephonic LCSW 30 min (audi			
90833	Psychotherapy 30min Add-Or			
90834	BH Intern 45 min			
90834	LCSW 45 min			
90836	Psychotherapy 45min Add-On			
90837	BH Intern 60 min			
90837	CPSP MCAL 60 Min LCSW	33		
90837	LCSW 60 min			
90853	BH Group Setting			
90805	Psychiatrist 60 min New Patien			

The "Selected Procedures and E&M" section on the right is empty. The "Procedures to be Used" section contains the entry "90832 Telephonic LCSW 30 mi".

Finally, click **OK** to close out the CPT search window and **Done**, indicating that the billing portion is complete.