AB-1494 Medi-Cal: Telehealth: State of Emergency

Assembly Bill 1494 allows Federally Qualified Health Centers (FQHC) to bill for visits conducted via telephone in lieu of a face-to-face office visit during a state of emergency.

How to Bill Telephonic Visits in eCW

**Appointments**
Use the TELEPHONIC visit type when making the appointment.

![Screen shot of appointment types]

This informs the front office, MAs, and providers which appointments are face-to-face and which are telephonic.

**Encounters**
Documentation of the telephonic encounter must be equivalent to the documentation of a face-to-face encounter. Follow the documentation guidelines of the *Progress Note Documentation and Completion Policy for Behavioral Health and Medical*.

Select the visit code by clicking on the blue “hotkey” **Visit Code**:

Then select a CPT code from the pop-up by clicking on **Add CPT**:

![Screen shot of eCW interface for adding CPT code]

**Billing Information:**

*Visit Code:*

*Procedure Codes:*
Billing Telephonic Visits

A list of **Billing Categories** will pop-up.

**Medical Providers:** select the folder **Telephonic** and a list of E&M codes will populate, select the level of code for the encounter.

![Billing Telephonic Visits](image1)

**Behavioral Health Providers:** select the folder **Behavioral Health** and a list of CPT codes will populate, select **90832 Telephonic LCSW** the level of code for the encounter.

![Billing Telephonic Visits](image2)

Finally, click ![OK](image3) to close out the CPT search window and ![Done](image4), indicating that the billing portion is complete.