



eCW User Collaborative Training

Agenda for eCW Annual Training

Trainer: Sarah Saj, Medical Advantage

TIME	TOPIC	Description
8:30 am- 9:00 am	Check-in/Continental Breakfast	
9:00 am- 9:10 am	Welcome & Introductions	
9:00 am- 9:45 am	A.I – Are you ready?	<ul style="list-style-type: none"> • eCW A.I- coming soon • A.I enhancements • Practice preparation
9:45 am- 10:45 am	V12 Enhancements/ V12.2	<ul style="list-style-type: none"> • What's new for front office, mid office & provider roles • Configuration
11:00 am – 11:10 am	Break	
11:10 am – 12:00 pm	Progress Notes Tips and Tricks	<ul style="list-style-type: none"> • Documentation efficiencies • External records • Smart Notes/Keywords/Smart Tags • Ordersets/Templates • Automation
12:00 pm- 1:00 pm	Lunch	
1:00 pm- 1:45 pm	Good Faith Estimates (GFE)	<ul style="list-style-type: none"> • GFE setup • GFE Patient Cost Estimator
1:45 pm -2:45 pm	Patient Engagement Strategies	<ul style="list-style-type: none"> • Portal • Messenger • Campaigns
2:45 pm- 3:15 pm	Clinical Rule Engine	<ul style="list-style-type: none"> • Overview • Set-Up • Workflow

3:15 pm -3:45 pm	Tips and Tricks for New Hire Onboarding/ Offboarding/Cont. Education	<ul style="list-style-type: none">• New staff training/shadowing recommendations• Onboarding/Offboarding protocols• Continuing education recommendations
3:45 pm- 4:00 pm	Q&A/ Wrap Up	<ul style="list-style-type: none">• Q&A