# FEDERALLY QUALIFIED HEALTH CENTER (FQHC) AND COMMUNITY HEALTH CENTER (CHC) STAFFING SOLUTIONS



Cross Country Workforce Solutions Group believes every community should have access to high-quality, comprehensive healthcare. We offer a full spectrum of innovative human resource and talent management solutions that are designed to address the unique challenges facing FQHCs and CHCs. We are mission driven, helping to bridge the gap between underserved communities and quality staff.

## Our full suite of service offerings includes:

- Consulting services
- Dedicated onsite team
- Allied Staffing
- Per-diem pool management
- Direct hire and retained search
- Clinical and non-clinical staffing
- Provider recruitment and advanced practitioners
- Recruitment process outsourcing (RPO)
- Contingent workforce management

#### **Clinical Professionals**

- Providers
- Locum Tenens
- Nurse Practitioners
- Physician Assistants
- Registered Nurses
- Licensed Vocational Nurses
- Licensed Practical Nurses
- Medical Assistants
- Case Managers
- Social Workers

#### **Allied Health Professionals**

- Physical Therapists
- Occupational Therapists
- Speech Therapists
- Imaging and Radiology Technicians
- Respiratory Care & Lab Professionals

#### **Non-clinical Professionals**

- Medical Records
- EMR Specialists
- Member Services
- Claims Coordinators
- Drivers
- Schedulers

- Activity Coordinators
- Health Information Representatives
- Patient Service Coordinators
- Site Coordinators
- Call Center Representatives
- Enrollment Specialists
- On-boarding Coordinators

#### We deliver:

- Technology to manage requisitions
- Seasoned healthcare recruiters
- Compliance oversight
- Audit support

- Dedicated Clinical Director
- Understands FQHC/CHC
- Developed assessments and interview questions to find the right candidates
- Provides oversight once placed











## Why Choose Cross Country Workforce Solutions Group?

Cross Country Workforce Solutions Group is an industry leader in providing cost-effective labor management of contract staff. We strategically address the specific financial and operating inefficiencies of the clients we serve. Our results have helped increase the quality of care at the bedside, while reducing our clients' labor costs.

- We are subject matter experts with over a decade of experience servicing FQHC and CHC programs.
- We are community-focused with a national reach. We believe all communities should have access to high-quality, comprehensive healthcare that is culturally and linguistically competent, community directed, and patient centered for all.
- We are members of the National Association of Community Health Centers (NACHC).
- Our turnkey business solutions address complex challenges and satisfy Joint Commission compliance requirements.
- We offer customized solutions implemented and integrated directly into your business to reach your desired outcome and KPIs.
- We are a collaborative and trusted partner to help align your business and workforce strategies.
- We positively impact patient outcomes by ensuring staffing levels are consistent with patient census and enrollment.



We are so appreciative of the entire CCWSG team for their partnership, resources, kindness, and support. We could not do this without them. We are so grateful for everything they do for us at San Ysidro Health.



# Lauren

HR Director, San Ysidro Health

WSG Clients

188

Service Delivery Sites More than

500,000

**Patients** 

## **About Cross Country Workforce Solutions Group**

Cross Country Workforce Solutions Group is the premier clinical and non-clinical staffing provider for FQHCs, CHCs, and PACE programs. We are a part of the Cross Country Healthcare family, a market-leading workforce solutions, tech-enabled talent platform, and staffing, recruitment, and advisory firm with 36 years of industry experience and insight. We are a full-service partner, combining market expertise and services, including contingent staffing, consulting, human capital, management solutions, recruitment process outsourcing, vendor management, and direct hiring.



Need staffing assistance? We're here to help. Contact **Jesse Ibarra** at **323-646-0772** or **jibarra@wsgcorp.com** 







