

COVID-19 & TELEHEALTH - Assistance for HRSA Health Center Program

The National Consortium of Telehealth Resource Centers (NCTRC) are working on a “Telehealth and COVID-19” Toolkit. Roll out of toolkit is planned with walk thru webinar on Thursday, March 19, 2020, 2-3pm ET.

- Register at https://zoom.us/webinar/register/WN_qcJHiCQBShyg3cR-Gc5DjQ
- Host TRC: Great Plains Technical Resource and Assistance Center (gpTRAC)

Presented by: Kerry Palakanis, DNP, APRN - Executive Director Connect Care Operations

Intermountain Healthcare and Art Saavedra, MD/PhD, MBA - Endowed Chair of Dermatology - Chief of Ambulatory Strategy and Operations - University of Virginia Health System

Description: Telehealth can be a means to address COVID-19 through patient monitoring, treating and limiting exposure to infection for vulnerable populations, and protecting health care workers. Telehealth cannot only expand the reach of services to communities that have limited access to needed services, but also minimize exposure for both the health worker and patients who are at high risk for infection. This allows patients to receive health services away from settings where potential for contracting COVID-19 are high, such as hospitals and waiting rooms. The National Consortium of Telehealth Resource Centers will be holding a webinar exploring further uses and benefits of telehealth during the COVID-19 outbreak.

The Mid-Atlantic Telehealth Resource Center Offers an Office Hour, Friday, March 20, 2020 from 12-1pm ET to answer questions about Telehealth Basics or Telemental Health, specifically in response to COVID-19

- For listing of Office Hours and live link to join, visit: <https://www.matrc.org/events>
- Upcoming office hours will include: Telehealth 101/201; Telemental Health 101/201 and Remote Patient Monitoring 101/201.

Mid-Atlantic Telehealth Resource Center Compiles Vendor List Offering Free Virtual Platforms during COVID-19

- <https://www.rightmetrics.com/>
- <https://info.vidyo.com/vidyo-license.html>
- <https://www.bluestreamhealth.com/covid-19-general-guidance/>
- <https://www.cloudbreak.us/>
- <https://www.ring.md/>

Mid-Atlantic Telehealth Resource Center Compiles Training Sources to Help Centers Get Started

- This online course is \$95 and provides CME/CE. Gives you a good overview of what you need to know: <https://telehealthvillage.com/product/foundations-of-telehealth/>
- This is a free video tutorial about telehealth etiquette: <https://learntelehealth.org/telehealth-etiquette-series/>
- This is a good online course on conducting an effective physical exam using telehealth for \$100 and also includes CME: <https://cme.jefferson.edu/content/telemedicine-providers-conducting-effective-telehealth-physical-exam>
- If you are needing training in telemental health, this is an actual online credential: <http://www.startelehealth.org/credentials>

NOTE: Telehealth Resource Centers (TRCs) provide free or low-cost assistance, education and information to health care organizations and individuals who are actively providing or interested in providing health care at a distance. TRCs received cooperative agreement funding from HRSA's Federal Office of Rural Health Policy (FORHP).

<https://www.telehealthresourcecenter.org/>