

Advancing Equity for a Healthier Los Angeles

The past few years have been the most volatile in health care history. Health centers have weathered policy changes, financial challenges, and a global pandemic, all while demonstrating their core commitment to health equity.

Looking forward, CCALAC and our members will work to ensure that future systems of care are effective, resilient, and advance equity. We will build upon prior achievements, working toward a coordinated and cohesive system of care which supports the health of all communities.

Mission

CCALAC empowers health centers to remain at the forefront of health care transformation. We forge partnerships, foster innovation, promote health equity, and advocate for the communities they serve.



Vision

We envision a just and equitable Los Angeles, where all communities have the opportunity to flourish, free from health disparities and the factors that create them.

Core Values

- Partnership** Cultivating relationships that leverage resources and elevate the collective voice of our members.
- Innovation** Striving to enhance member and patient outcomes through creative and effective solutions.
- Integrity** Building trust through transparency and a commitment to act in the best interest of our members and the communities they serve.
- Service** Supporting our members through responsive advocacy, programs, and resources.
- Equity** Fostering a culture of empathy, open mindedness, and inclusiveness.

Strategic Plan 2025 Priorities

1 Influence and advance the transformation of systems to improve community health.

It will be critical to shape upcoming initiatives and programs to support health center transformation, optimize health centers' ability to participate in these initiatives, and ensure that they are sustainable in the long term. CCALAC's work in this area would include advocating for transformation and effective engagement of health centers in it; providing resources, tools and supports to help members navigate the various initiatives; and advancing innovation and collaboration. It would also be to cultivate new and existing partnerships, and to advocate for deeper coordination with larger systems.

2 Promote high performing, sustainable and resilient organizational systems.

Future costs, such as regular testing, vaccinations and the long-term health impacts of COVID-19, will impact health center stability. Health centers can no longer do business the old way, and financing of any transformation initiatives should support both developing new models of care and their ongoing costs. CCALAC's work in this area would include advocating for reformed payment systems; identifying areas for health center growth; and supporting members in practice transformation, and financial and operational excellence.

3 Demonstrate the value of clinics from the employee, patient, and partner perspective.

Health centers have demonstrated that they are a critical partner in advancing equity and community engagement. Going forward, it will be increasingly important for them to demonstrate their value as employers, providers and partners in the future health care system. As evidenced in the pandemic, it is critical for health centers to be recognized as key partners addressing the structural barriers to equitable health care delivery at the local, state, and federal levels. It is also critically important to address workforce issues along the continuum, including both the professional, as well as emotional, needs of incumbent workers. Members will need support with workforce recruitment and retention, engagement with policymakers and key partners. CCALAC's work in this arena would include positioning health centers with key partners through data and advocacy. It would also include leadership development for providers and managers alike, and support for recruitment and pipeline development of staff of all levels, especially providers, Medical Assistants and other support staff.

4 Demonstrate the value of CCALAC as a trusted advocate, a valued resource and a critical partner.

CCALAC will need to continue to develop and adjust programs to meet member needs, work with policymakers and key partners, in order to meet priorities 1-3. Members felt that CCALAC is uniquely situated to help them forge new partnerships and keep health centers at the forefront of developing health trends. In all priority areas CCALAC should continue to enhance our advocacy, and to support members with best practice sharing, training and technical assistance.