

Advancing the Evolution of Care For Healthier Communities

Strategic Plan 2015-2020

The past decade has been marked by massive transformation in the health care arena. Major financial investments and significant policy changes have created seismic shifts in the availability and delivery of care to LA's most vulnerable populations.

While major progress has been made, significant work lies ahead: over the next five years, CCALAC and our member clinics will work to build upon prior achievements, working toward a coordinated and cohesive system of care which supports the health of all communities.

MISSION

CCALAC's mission is "to promote community clinics and health centers as providers and advocates for expanding access to quality comprehensive health care for medically underserved people in Los Angeles County."

VISION

The CCALAC vision is "to advance the health and wellness of communities throughout Los Angeles County, creating a comprehensive health care system for underserved populations to help reduce health disparities in the county."

Influence and advance the integration of systems

The ACA has initiated fundamental changes in how care is delivered and financed. Members must continue to be at the forefront of reform efforts, and are in a unique position to serve as the health home and care integrator for our underserved patients to ensure quality care and outcomes.

Promote a performance-driven, innovative organizational culture

Members must continue to focus on improving and advancing patient experience and engagement, financial stability, data quality and utilization, workforce, leadership and board development as well as operational practices.

Demonstrate the value of clinics from the patient, provider and partner perspective.

Members are operating in a new and more competitive marketplace. They will need to demonstrate their competitive edge or return in investment to potential workers, patients and partners.

Demonstrate the value of CCALAC as a trusted advocate, a valued resource, and a critical partner.

As community clinics and health centers strive to succeed in the new health care environment, CCALAC must continue to advocate, shepherd resources, and connect partners to ensure their success. To serve in that role, CCALAC must ensure that it is a financially sustainable and vibrant organization, a respected and dynamic leader that anticipates and meets the needs of its membership.