



Accessing Free Wi-Fi Guide

If you have trouble with this, feel free to call 475-675-0564 to access our free patient tech-support.

Free WiFi Offers:

Several internet providers, including Xfinity and Spectrum, have opened access to free WiFi hotspots nationwide in response to the COVID19 pandemic. WiFi hotspots are areas outside of the home that provide internet access. s

How to Access Xfinity Free WiFi Hotspots:

Xfinity free WiFi hotspots are available for anyone who needs them, regardless of whether they are a Xfinity Internet customer or not. Hotspot locations can be found in public places such as parks, shopping districts, and businesses.

How can I find which hotspots I have access to?

To find exact hotspot locations, visit xfinity.com/wifi/#find-a-hotspot. Xfinity Internet customers can also locate them through the Xfinity WiFi Hotspots app.

How do I connect to a hotspot?

1. Visit xfinity.com/wifi/#find-a-hotspot to see a map of all Xfinity WiFi hotspots. Xfinity Internet customers can also locate them through the Xfinity WiFi Hotspots app. Open hotspots will be indicated by blue dots.
2. Go to a hotspot location. To access the WiFi for a hotspot, you must be in the proximity of the hotspot.
3. Once at a hotspot, go to your WiFi settings on your device and select “xfinitywifi” from the list of available WiFi networks
4. **If you are an Xfinity Internet customer**, you can sign in using your Xfinity ID and password to be automatically connected to Xfinity WiFi hotspots in the future. **If you are a non-Xfinity Internet customer**, continue by connecting to the WiFi hotspot by clicking the “Accept and Connect” button. Non-Xfinity customers will be able to renew their complimentary sessions every 12 hours.

How do I know if I have connected to a free hotspot?

You should see and click the “Accept and Connect” button on your screen. Refer to images below of what your screen with this button should look like

On a computer: Xfinity WiFi Hotspots Access Page



Have an Xfinity account?

Enter it here to be automatically connected to WiFi.

Email, mobile, or username #

Password

Sign In

[Forgot your Xfinity ID?](#)

[Forgot your password?](#)



Get Connected Now.

Free Xfinity WiFi is temporarily available to everyone in your area.

All you have to do is click the "Accept & Connect" button below to acknowledge you've read and agreed to the [Terms & Conditions](#) to get online.

ACCEPT AND CONNECT



English ▾

[FAQ](#) | [Contact Us](#)

If you do not see the “Accept and Connect” button on your screen, and, instead, you see a login page and an option to purchase Xfinity WiFi Passes, this means you are attempting to access an Xfinity Home Hotspot that is **not** opened to the public. Refer to images below of what your screen would look like if you are *accidentally* trying to access an Xfinity Home Hotspot.

On a computer: Xfinity Home Hotspot Access Page

xfinity
Already an Xfinity Customer?
Sign in to your account to access millions of WiFi hotspots nationwide.

Email, mobile, or username Password [Sign In](#)

[Forgot your Xfinity ID?](#) [Forgot your password?](#)

Not an Xfinity customer? No problem.

Coverage where you need it Unlimited WiFi data No long-term contracts

\$3.95	\$4.95	\$8.95	\$19.95	\$54.95
One-Hour Pass	Two-Hour Pass	Day Pass	Week Pass	30 Day Pass

[Try a free one-hour pass today!](#) Users receive one free pass every 30 days. [Get Started](#)

(((XFINITY WiFi)))

Get Connected Now.

Free Xfinity WiFi is temporarily available to everyone in your area.

All you have to do is click the "Accept & Connect" button below to acknowledge you've read and agreed to the [Terms & Conditions](#) to get online.

[ACCEPT AND CONNECT](#)

xfinity

Have an Xfinity account?
Enter it here to be automatically connected to WiFi.

Email, mobile, or username #

[Forgot your Xfinity ID or password?](#)

[Continue](#)

On a mobile device: Xfinity Home Hotspots Access Page

xfinity

Already an Xfinity Customer?
Sign in to your account to access millions of WiFi hotspots nationwide.

Email, mobile, or username

[Forgot your Xfinity ID or password?](#)

[Continue](#)

Not an Xfinity customer? No problem.

[Get Started](#)

One-Hour Pass	\$3.95
Two-Hour Pass	\$4.95
Day Pass	\$8.95
Week Pass	\$19.95
30 Day Pass	\$54.95

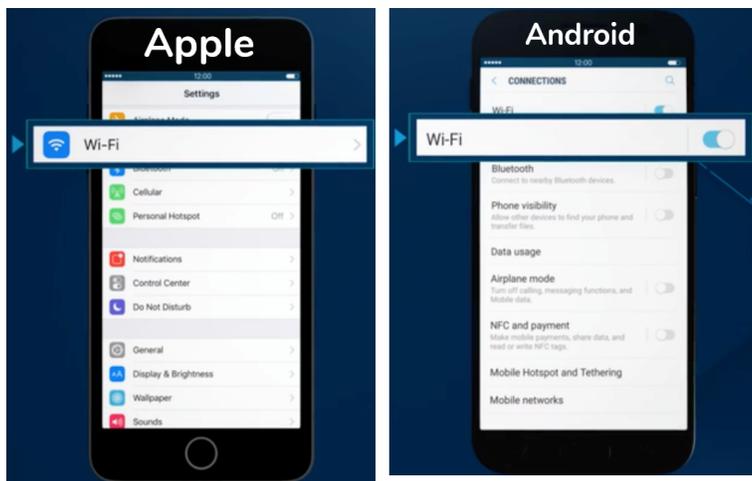
[Try a free one-hour pass today!](#) Users receive one free pass every 30 days.

Accessing Starbucks Free Wifi

Starbucks is known for offering free, reliable internet access via their wifi. To take advantage of their WiFi, you will need to travel to a Starbucks near you. You should be able to park your car outside of the restaurant (or perhaps sit on the patio) and access the Internet.

Here are the steps you should follow:

1. Locate the nearest Starbucks. If you need help finding a store near you, go to www.starbucks.com/store-locator
2. Go to the Starbucks and park outside. WiFi doesn't have an unlimited range so park as close as you can to the store, or sit on the outside patio.
3. Open the Settings app on your device. The example images are labelled by device type to the right.
4. Click on the Wifi option. The example images are labelled by device type below.



5. To log on, simply select "Google Starbucks" WiFi network from the list, and when the Starbucks WiFi landing page loads, complete the fields, and click "Accept & Connect."
 - a. You will be asked to provide information, such as an email address. This is so that Starbucks can send you promotional emails. You can unsubscribe from these later.
6. If the Starbucks WiFi page does not pop up, open a browser, navigate to a website, and you will be redirected to the WiFi landing page.

Veteran's Discounts

If you served in the U.S. military, you may qualify for discounts for internet plans.

The **FCC's Lifeline program** provides affordable internet services. Veterans can qualify for a Lifeline discount on internet or home phone services from major providers if you:

- receive supplemental income through the Veterans Pension and Survivors Benefit

Some states also offer a veteran's pension but only customers receiving the Federal Veterans Pension will qualify for the Lifeline discount. If you qualify for a Lifeline discount, you will get a \$9.25/month subsidy towards participating providers for internet or phone services, but not both. For example, if an internet provider's plan costs \$19.99/month, the Lifeline program will help pay \$9.25, bringing down the customer's cost to \$10.74/month.

The following internet providers offer discounted services to veterans:

Provider	Starting Price*	Speed*
Frontier Lifeline	\$10.74/month	Up to 6 Mbps
Windstream Lifeline Program	\$10.74/month	Up to 4 Mbps
Xfinity Internet Essentials	\$9.95/month	Up to 15 Mbps

Frontier Lifeline

Veteran families can get a discount from Frontier if they qualify through the government Lifeline program. With the government discount, Frontier Lifeline internet plans start at just \$10.74/month on standalone internet service. Prices and speeds will vary by location. You can also use your Lifeline discount on standalone phone service from Frontier, but not both phone and internet services.

Windstream Lifeline

Windstream accepts the federal Lifeline discount for veterans. The Lifeline discount can be applied to either their phone or internet service (must choose one). Households residing in federally recognized tribal lands may also receive additional discounts.

Xfinity Internet Essentials

Starting at \$9.95/month, qualifying veteran households will receive internet speeds up to 15 Mbps with in-home WiFi included. Contracts, credit checks, and installation fees are not required. In addition to WiFi at home, customers will also get access to 40 hours of Xfinity's nationwide WiFi hotspots every 30 days. Xfinity also offers low-cost computers which veterans can purchase a laptop or desktop for \$149. Discounted computers will also include Microsoft Office, Norton Security Suite, and a 90-day warranty.

To apply for Xfinity Internet Essentials, veterans participating in the VA Pension can submit an eligibility determination letter from the Veterans Administration.

EveryoneOn

EveryoneOn is a national nonprofit that aims to connect everyone with low-cost internet. Veterans that participate in the Veterans Pension can qualify for internet and computer discounts. Search for discounts on their website (everyoneon.org) by typing in a ZIP code and selecting "Participate in Veterans Pension and Survivor Benefits."