San Francisco Digital Equity Intake Form

Welcome! Please fill out this brief survey for us to get a sense for how you currently feel about technology. This information will be provided to the City and County of San Francisco as part of the Digital Equity initiative. The information will be used by Committee on Information Technology staff and its training partners for the sole purpose of understanding the technology needs of clients at this site. Your response will be treated in confidence.

* Required

1.
   First name *

   _____

2.
   Last Name *

   _____

3.
   Age *

   _____

4.
   Name of the location where you are filling out this form *

   For example: "Goodwill"

   _____

5.
   Phone Number

   (Optional) The best phone number for us to reach you.

   _____

6.
   Email address

   (Optional) If you have one.

   _____

7.
   Home Address

   (Optional)

   _____

8. **How do you access the Internet AT HOME? (Select all that apply)** *
   Check all that apply.

   ☐ On a laptop or desktop computer

   ☐ On a tablet (like an iPad)

   ☐ On a smartphone (like iPhone or Android phone)

   ☐ I do not have access to the Internet at home

How confident do you feel about doing the following tasks without any help?

9.
   Send an email *
   Mark only one oval.

	1	2	3	4	5	6	7	
Not at all confident	◯	◯	◯	◯	◯	◯	◯	Very confident

10.
   Look for information online (using a search engine) *
   Mark only one oval.

	1	2	3	4	5	6	7	
Not at all confident	◯	◯	◯	◯	◯	◯	◯	Very confident

11.
   Complete an online form *
   Mark only one oval.

	1	2	3	4	5	6	7	
Not at all confident	◯	◯	◯	◯	◯	◯	◯	Very confident

Please tell us how strongly you agree or disagree with the statement below

12.
   Overall, I am confident in my ability to use the Internet *
   Mark only one oval.

	1	2	3	4	5	6	7	
Strongly disagree	◯	◯	◯	◯	◯	◯	◯	Strongly agree

Which of the following services would interest you?

13. **Select all services you're interested in.** *

Check all that apply.

☐ Training on the basics of using computers and Internet, including how to protect your privacy and avoid fraud online.

☐ Training on computer skills for work, including using programs like Word, Excel, PowerPoint, or Google Docs

☐ Training on advanced computer and Internet skills, like video editing, computer programming, or IT

☐ Training on using assistive technology, like screen reader or text-to-speech software

☐ Discount Internet options for low-income residents

☐ Public computer labs or locations with free public Wi-Fi