

# Integrated Virtual Visits: The Key to Patient Access and Safety

A user-friendly video solution that integrates with your EHR/PM

Designed for healthcare and easy-to-use anytime, anywhere, on any device.

Virtual visits foster care continuity and help safeguard the health of your patients and staff. An integrated solution that fits into your existing workflow and offers patients convenient access to care will have sustaining benefits well after the pandemic ends.

## 6 Benefits of virtual visits

- 1 Help lower patient and provider risk of infectious diseases, like COVID-19
- 2 Improve accessibility for patients with limited mobility or in hard-to-reach areas
- 3 Expand patient care to after-hours
- 4 Assist in the management of chronic care
- 5 Manage and refill medications
- 6 Enable review of lab results, x-rays, and ultrasounds outside the office

**9.1/10**

Average patient rating across all virtual visits

## Features that matter

- No login required, no app download necessary, and HIPPA-compliant
- Customizable patient email and text reminders
- In-visit features include screen sharing, chat, and document passing
- Integrated patient payments
- Interpretive services integration
- Available in English and Spanish

## The efficiencies of integration

- Schedule a virtual visit in your practice management system as you would an in-office visit (no duplication of scheduling)
- Send automatically generated appointment reminder emails and SMS notifications
- Receive notifications in your EHR/PM when the patient is ready to see you
- Receive information such as, visit duration, intake responses and consent, back to the patient's chart and handle documentation as you normally would

## New reimbursement for virtual care

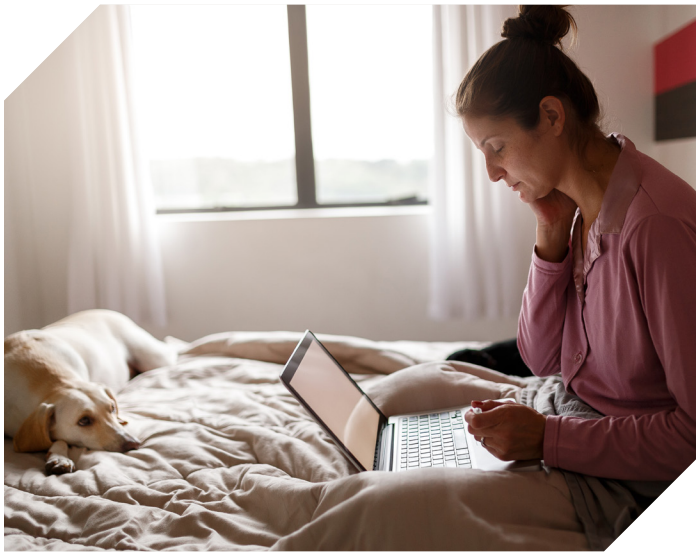
Reimbursement guidelines are in a constant state of change and vary by state, practice, and payer. Medicare has made substantial progress toward enhanced telehealth reimbursement.

## Beyond care continuity: built for the medical practice of the future

Virtual visits are critical for care continuity during the coronavirus crisis. Beyond the crisis, patients will have grown accustomed to the convenience of virtual engagement with their provider and will want further digital mechanisms to engage in their healthcare.

Given this new normal, a virtual visit solution that integrates with your EHR and PM is essential. When you add virtual visits to your existing workflow, you optimize your time and enhance the efficiency, safety, and convenience for patients.

***Integrated with most EHRs, virtual visits developed by OTTO Health are now part of NextGen Healthcare.***



Visit [nextgen.com/telehealth](https://nextgen.com/telehealth) to learn more about virtual visits.

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