

## Regulatory and Compliance for BCH

### Basic Supervision Skills

How to Improve Employee Engagement  
 Introduction to Interviewing Techniques  
 Introduction to Team Building  
 Introduction to Telesupervision  
 Sexual Harassment: NY Mandated Training  
 Supervisory Skills: The Basics  
 Supporting the Behavioral Health Goals of LGBTQ+ Clients  
 Transitioning to a Supervisor  
 What Managers Need to Know About Sexual Harassment

### Basic Workforce Skills

Advance Directives from a Regulatory Perspective  
 Communicating Effectively  
 Communicating Effectively Self-Paced  
 Conflict Resolution  
 Effective Teamwork  
 Key Steps for Supporting Someone in Crisis  
 Maintaining Professional Boundaries  
 Managing Anger  
 Medical Errors for Florida Laboratory Professionals  
 Problem Solving in the Workplace  
 Providing Customer Service  
 Providing Customer Service for Canada  
 Providing Customer Service Self-Paced  
 Self-Care Strategies for Frontline Professionals  
 Skin and Foot Care in Diabetes  
 Working with Difficult Individuals  
 Workplace Substance Use  
 Writing Effectively in the Workplace

### Compliance/Safety

A Review of Medical Error Prevention  
 About Advance Directives  
 About Bioterrorism  
 About Caregiver Conduct  
 About Infection Control and Prevention

About Privacy and Confidentiality for Non-HIPAA Covered Entities  
 Abuse, Neglect, and Exploitation  
 Abuse, Neglect, and Exploitation Self-Paced  
 Active Shooter Response  
 All About Personal Protective Equipment  
 All About Personal Protective Equipment Self-Paced  
 An Overview of Substance Use Disorders  
 Applying HIPAA Regulations in Behavioral Health  
 Basics of Corporate Compliance  
 Basics of Defensive Driving  
 Basics of Personal Protective Equipment  
 Best Practices for Interviewing Patients  
 Bias in Healthcare  
 Bloodborne Pathogens and the Use of Standard Precautions  
 Bullying in the Workplace  
 Care for Individuals with Mental and Physical Disabilities  
 Care of Sexual and Gender Diverse Populations  
 Caring for a Person with Drug-Seeking Behaviors  
 Caring for LGBTQIA+ Residents in California  
 Chemical Labeling and Safety Data Sheets Self-Paced  
 Confidentiality in Substance Use Disorder Treatment  
 Creating a Restraint-Free Environment  
 Creating a Welcoming and Safe Healthcare Environment  
 Cultural Awareness and Humility  
 Cultural Competence  
 Cultural Competence and Healthcare  
 Cultural Diversity and the Older Adult  
 Decreasing Medical and Treatment Errors in Behavioral Health  
 Discrimination: Its Impact on Healthcare  
 Diversity and the Healthcare Employee  
 Diversity, Equity, and Inclusion for the Healthcare Employee  
 Documentation: The Legal Side  
 Domestic Violence Awareness for Healthcare Personnel  
 Domestic Violence Effects on Children

**Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.**

Duties of a Home-Based Caregiver  
 Elder Abuse: The Elder Justice Act  
 Elder Abuse: The Elder Justice Act Self-Paced  
 Electrical Safety: The Basics  
 Emergency Preparedness Regulations  
 Ergonomics in the Office  
 Essentials of Quality Improvement  
 Essentials of Tuberculosis  
 Ethics and Corporate Compliance  
 Ethics: Sexuality and the Older Adult  
 Fire Safety and Emergency Preparedness  
 First Aid Self-Paced  
 First Aid: Section 1  
 First Aid: Section 2  
 Flu Vaccines  
 Handling Aggressive Behaviors  
 Harassment in the Workplace  
 Harassment in the Workplace Self-Paced  
 HIPAA: Basics  
 HIPAA: Basics Self-Paced  
 HIPAA: Do's and Don'ts of Social Media and Electronic Communication  
 HIPAA: Do's and Don'ts of Social Media and Electronic Communication Self-Paced  
 HIPAA: Privacy Rule  
 HIPAA: Privacy Rule Self-Paced  
 HIPAA: Security Rule  
 HIV/AIDS - Focusing on the Individual  
 HIV/AIDS and the Older Adult  
 HIV/AIDS Training for the Care Provider  
 HIV/AIDS: Diagnosis and the Early Stages  
 HIV: Beyond the Basics  
 HIV: The Basics  
 Human Trafficking: A Growing Epidemic  
 Humility and Respect in Healthcare  
 Identifying and Managing Impairment in the Workplace  
 Identifying and Responding to Child Abuse and Neglect  
 Implicit Bias for the Healthcare Professional  
 Implicit Bias in Healthcare  
 Incident Reporting in Behavioral Health  
 Infection Control: Isolation and Cohorting  
 Latex Allergies: What You Need to Know  
 Legal and Ethical Standards For Behavioral Health Professionals  
 Lockout/Tagout Procedures  
 Managing Biomedical Waste  
 Managing Bug Infestations  
 Managing Elopement  
 Medical Record Documentation and Legal Information for CNAs  
 Medical Record Documentation and Legal Information for FL CNAs  
 Minimizing Trips, Slips, and Falls  
 Multi-drug Resistant Organisms (MDROs)  
 OSHA: About Confined Spaces  
 PCI Compliance Security Awareness Training Level I  
 PCI Compliance Security Awareness Training Level II  
 Personal Rights and Ethics  
 Personalized Learning: Understanding the HIPAA Regulations  
 Preparing for an Influenza Pandemic  
 Preventing and Managing Accidents  
 Preventing Medical Errors  
 Preventing, Recognizing, and Reporting Abuse  
 Prevention of Back Injuries  
 Promoting Independence for Older Adults  
 Refresher for CPR  
 Refresher for First Aid  
 Safety When Working in the Community  
 Screening and Assessing for Substance Use Disorders in Older Adults  
 Screening and Brief Interventions for Substance Use Issues  
 Security Awareness Training Level 1  
 Security Awareness Training Level 2  
 Sexual Harassment: What Employees Need to Know  
 Sexual Harassment: Illinois Licensed Professionals  
 Sexual Harassment: Illinois Mandatory Training  
 Sexual Harassment: Mandatory Training-Connecticut  
 Sexual Harassment: What Employees Need to Know Self-Paced  
 Social Identity and Healthcare  
 Supporting Client Rights for Paraprofessionals in Behavioral Health  
 The Basics of Ethical Decision Making  
 The Role of Social Determinants of Health in Today's

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Healthcare  
The Use of Root Cause Analysis  
Transferring Safely  
Transmission Based Precautions: Airborne  
Transmission Based Precautions: Contact  
Transmission Based Precautions: Droplet  
Understanding HIV/AIDS  
Understanding Human Trafficking  
Understanding Workplace Violence Self-Paced  
Using Oxygen Safely  
Using Oxygen Safely Self-Paced  
Workplace Body Mechanics  
Workplace Emergencies and Natural Disasters: An Overview

## Compliance/Safety-HHS

A Day in the Life of Henry: A Dementia Experience  
Assisting with Self-Administration of Medications: Guidelines  
Assisting with Self-Administration of Medications: Medication Orders  
Assisting with Self-Administration of Medications: Procedure  
Assisting with Self-Administration of Medications: The Basics  
Best Practices for Documenting the Treatment Planning Process  
Cultural Competence for Supervisors  
DEI: Achieving Greater Health Equity in Your Organization  
DEI: An Introduction to Multicultural Care  
DEI: Multicultural Care for the Clinician  
DEI: Multicultural Care for the Organization  
DEI: Understanding Privilege  
Food Safety Fundamentals  
Identifying and Addressing Older and Dependent Adult Abuse  
Implementing a Quality Improvement System  
Incident Investigations in IDD  
Preventing, Identifying, and Responding to Abuse and Neglect

## Health and Safety in IDD Services

A Behavioral Approach to Toilet Training People with IDD  
About Diabetes  
About Renal Disease

An Overview of Safe Eating and Drinking  
Assessing and Managing Pain  
Assessment and Management of Pain  
Assisting with Ambulation  
Bloodborne Pathogens and Use of Standard Precautions in IDD Settings  
Care of Children with IDD  
Clostridioides Difficile  
Common Health Problems and Interventions for Persons with IDD  
Community Transportation  
Diabetes Basics for Direct Support Professionals  
Guidelines for Effective Documentation in IDD  
Health Needs and Outcomes for People with IDD  
Healthcare Needs in IDD  
Home Cleaning and Care  
Impact of Nutrition on Diabetes  
Managing Constipation for People with IDD  
Managing Seizures for People with IDD  
Medication Management Part 1: Overview  
Medication Management Part 2: Understanding Medications  
Medication Management Part 3: Labels and Documentation  
Medication Management Part 4: Administering Medications  
Monitoring Health and Safety of Individuals with IDD  
Nursing Care of Children with IDD  
Nursing Needs for IDD-Related Syndromes: Part 1  
Nursing Needs for IDD-Related Syndromes: Part 2  
Overview of Abuse and Neglect of Individuals with IDD  
Pain: An Overview  
Personalized Learning: Recognizing Abuse, Neglect and Exploitation  
Preventing Falls  
Rapid Review: Implanted Port Care  
Rapid Review: Parts of a Respiratory Assessment  
Rights of Individuals with IDD  
Rights Restrictions in IDD Services  
Risk Management for Direct Support Professionals  
Safe Driving: Large Passenger Vans  
Safety in the Community  
Supporting Dental and Oral Health for Individuals with IDD  
Supporting Healthy Eating and Exercise

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Supporting Individuals with Disabilities During Emergency Situations

Taking Vital Signs for Individuals with IDD

The Fatal Five

Use of Psychotropic Medications in IDD

Writing Incident Reports

## HR/Legal

Affirmative Action in the Workplace

Coding Done Right: Ethics of Coding

Concepts of Effective eLearning

Discrimination in the Workplace for Supervisors

Documentation for Managers

FLSA: What Supervisors Need to Know

FMLA: What Supervisors Need to Know

Management of Human Resources

Nurse Self-Advocacy in Perilous Working Conditions

Nursing Diversion: Staff Management

## OSHA Requirements

Basics of Hand Hygiene

Basics of Hand Hygiene Self-Paced

Basics of Tuberculosis

Basics of Tuberculosis Self-Paced

COVID-19 Vaccines: What You Need to Know!

COVID-19: What You Need to Know

Disaster Preparedness: Essentials

Domestic Violence: Recognizing and Preventing

Fire Prevention and Response: The Basics Self-Paced

Fire Safety

Fire Safety Evacuation Procedures Skills Checklist

Fire Safety: The Basics

Hand Hygiene Basics

Hand Hygiene Basics - Canada

Hand Hygiene Basics Self-Paced

Hazardous Chemicals: SDS and Labels

Hazardous Chemicals: SDS and Labels Self-Paced

Hazardous Chemicals: The Essentials

History and Treatment of COVID-19

Infection Control: Basic Concepts

Infection Control: Basic Concepts Self-Paced

Infection Control: Essential Principles

Ladder Safety

Minimizing Trips, Slips, and Falls Self-Paced

Natural Disasters and the Workplace: Hurricanes

Natural Disasters and Workplace Emergencies: Earthquakes and Tsunamis

Natural Disasters and Workplace Emergencies: Flooding and Landslides

Natural Disasters and Workplace Emergencies: Heat and Cold Stress

Natural Disasters and Workplace Emergencies: Hurricanes

Natural Disasters and Workplace Emergencies: Tornadoes

OSHA Fit Testing

Preventing and Responding to Sharps Injuries

Preventing Influenza

Responding to Employee Incidents

Slips, Trips, and Falls Prevention

Substance Use in the Workplace

Transferring Safely Self-Paced

Transmission-Based Precautions

Understanding Bloodborne Pathogens

Understanding Bloodborne Pathogens Self-Paced

Understanding Workplace Violence

Workplace Emergencies and Natural Disasters: An Overview Self-Paced

Workplace Safety: The Basics

## Staff Retention

Staff Retention Part 1: Current Employment Market Trends and Future Projections

Staff Retention Part 2: The Generational Story You've Never Heard

Staff Retention Part 3: Building An Organization That Attracts and Keeps Talent

Staff Retention Part 4: Management Strategies For Improving Staff Loyalty and Longevity

Staff Retention Part 5: Communicating More Effectively With Your Team

## State - Specific

Abuse Prevention, Investigation, and Reporting - Washington

Abuse, Neglect, and Exploitation in the Elder Care Setting

Assisting with Self-Administration of Medications: Florida Laws

Background Checks, Rights of Older Adults in TX

Caring for LGBTQ+ Seniors in NJ

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Conducting Abuse Investigations - Kansas  
 Emergency Preparedness: Home-Based Care Providers - Kansas  
 Ethics and Jurisprudence: Texas Nurses  
 Fire Safety - California  
 FL Congregate Care Part 1  
 FL Congregate Care Part 2  
 Florida Adverse Incidents Requirements  
 Florida Alzheimer's Disease or Related Disorders (Nursing Home/Hospice)  
 Florida Assisted Living Alzheimer's Disease and Related Disorders: Level I  
 Florida Assisted Living Alzheimer's Disease and Related Disorders: Level II  
 Florida LPN Supervisory Role Part 1  
 Florida LPN Supervisory Role Part 2  
 Florida LPN Supervisory Role Part 3  
 Florida LPN Supervisory Role Part 4  
 Florida Requirement: Preventing Medical Errors  
 Florida Rules and Regulations for Nurses  
 HIV/AIDS Training for the Care Provider - California  
 HIV/AIDS: FL Healthcare Professionals  
 Identifying and Reporting Child Abuse and Maltreatment for New York  
 Illinois Health and Safety Management  
 Illinois Human Rights  
 Illinois Personal Hygiene for Individuals with I/DD  
 Impairment in the Workplace for FL Healthcare Providers  
 Improving Staffing Skills for Administrators  
 Infection Control: State of New York  
 Louisiana Dementia Training: ARC-2  
 Louisiana Dementia Training: ARC/SCU-4  
 Louisiana Dementia Training: ARC/SCU-8  
 Louisiana Dementia Training: NF-4A  
 Louisiana Dementia Training: NF-4B  
 Louisiana Dementia Training: NF/SCU-4  
 Louisiana Dementia Training: NF/SCU-8  
 Mandatory Child Abuse Reporting in Pennsylvania  
 Medical Aid-in-Dying: Death with Dignity Laws  
 Medication Administration and Medication Error Prevention for FL Aides  
 Medication Documentation for California  
 New Mexico Administrator Addendum  
 Nurse Delegation in the Community Care Environment  
 Observing, Reporting, and Documenting - Kansas  
 Ohio Nurse Practice Act - 1 Hour  
 Pennsylvania Child Abuse Recognition and Reporting  
 Pennsylvania Pharmacists: Prescribing and Dispensing Guidelines  
 Prevention of Nurse Suicide  
 Protecting Patient Rights in Home Health - Kansas  
 Providing Medication Assistance - California  
 Sexual Harassment for Employees-California  
 Suicide Assessment, Intervention, and Management (KY)  
 Suicide Prevention: At-Risk Populations Assessment, Treatment, and Risk Management (WA)  
 Suicide Prevention: Screening and Assessment Concepts  
 Texas House Bill 300  
 TX HCSSA Licensing Rules - Part 1  
 TX HCSSA Licensing Rules - Part 2  
 TX Hospice HCSSA Licensing Rules  
 Understanding Domestic and Intimate Partner Violence  
 Understanding Oxygen Therapy - California  
 Understanding Sexual Harassment for Supervisors - CA  
 Understanding Sexual Harassment for Supervisors: Maine Required Training  
 Understanding Sexual Harassment: Maine Required Training  
 Understanding Tuberculosis - California  
 Veterans and Mental Health Conditions  
 Washington Orientation Training  
 Washington Safety Training  
 Washington State LTC Workers: Certificate Tutorial  
 Workplace Violence Prevention for California

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