**Patient Triage Protocol**

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<th>Patient Triage</th>
<th>Criteria</th>
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| **Phone Visits (for current visits and visit requests at CC)** | • Mild illness (colds/upper RI)  
• Mild to moderate illness with known origin e.g. Asthma, UTI, Rash, STD/GYN  
• Controlled HTN/DM  
• URI/Allergy  
• Mild GI illness (heartburn, diarrhea, nausea, constipation)  
• SAFE patients with controlled SUD - suspend urine testing  
• RX refills  
• CPSP  
• 1 Mo newborn  
• OB 1<sup>st</sup>, 2<sup>nd</sup> trimester with f/u visit  
• MH and BH follow up  
• DM out of control for med review  
• Pediatric visits based on peds assessment  
• Post-partum visits |
| **See In Clinic** | • Wound care  
• Sick kids – triaged by Peds  
• Out of control asthma/COPD without fever  
• Pts needing injections (vivitrol, sub, hormone meds, Makena)  
• Unstable chronic condition (HTN out of control)  
• Injury (burn, laceration, sprains)  
• Pregnancy test visit  
• New OB visits  
• 3<sup>rd</sup> Tri OB  
• 2, 4, 6, and 12 Mo Well Child Visits, etc.  
• Any birth control needs  
• STD checks with symptoms  
• Pediatric visit with concern by determination of Peds provider  
• New patients to SRCH (no symptoms) |
| **Fiesta (drive thru testing site): referred from phone, clinic, or confirmation calls** | Lower respiratory symptoms for testing.  
• Exam and testing (temp, listen to chest, history)  
• Eligible for testing:  
  o Existing patients of SRCH  
  o Screen eligible per below criteria  
• Clinical Criteria for testing (see updated Testing Criteria):  
  o Fever and resp sx and chronic resp illness  
  o Fever and resp sx + exposure  
  o Fever and immunosuppressed or cardiac illness or renal conditions |