



LAC Vaccine Provider Outreach Unit- Weekly Digest 3/5/21

This document aims to provide you with updates and resources as they were shared and discussed in this week's Vaccine Provider Office Hours.

Reminders:

- Blue Shield Third Party Administrator (TPA) Network Capacity/Equity **due today at 5pm** (not required for SNF's) <https://www.cognitofirms.com/LACDPH/NetworkCapacityAndEquitySurvey>
LAC DPH is compiling the responses from our existing partners for this TPA survey and will provide results to the TPA.
- During our first conversations with the TPA, LAC DPH heard the commitment from the TPA that all of our existing vaccination partners will be part of their network. The onboarding of all LAC partners will take weeks, with larger partners likely onboarded first. While LAC will continue to work with the TPA through this process, providers can separately contact Blue Shield at CovidVaccineNetwork@blueshieldca.com.
- LAC DPH will no longer offer office Hours Friday at 9 so you can join the CDPH Provider Office Hours Friday at 9am (call-in information below under Communication Channels)
- The weekly State CDPH Allocation Survey date varies (Wed or Thurs) but has an expected return of 24 hours from receipt. We will continue to send out the link to our distribution list and post in our Office Hours Chat once we receive it. CDPH provides us your responses as LAC DPH is still making allocations at the local level.

Eligibility Updates

- On March 1st additional sectors were rolled out, these included food & agriculture, education & childcare and emergency service vaccinations. You are not required to allocate a specific percentage of your vaccine allocation for each essential worker sector. **See attached PDF of Phase 1B Playbook** for more guidance on what eligible jobs fall under these sectors and what types of documentation may be acceptable for verification.
- March 15th will be the rollout date for the high-risk population aged 16-64. See CDPH Bulletin describing eligible conditions <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Provider-Bulletin-2-12-21.aspx>
- We will be hosting a training on the next phase of individuals with high risk medical conditions (eligibility begins March 15). The training will be called **"Sharing approaches to identify and schedule empaneled patients eligible for vaccine based on underlying conditions"** and will be held via Webex on March 9 Tuesday at 2-3:30pm. Password: jM37AAuQdx5
<https://lacpublichealth.webex.com/lacpublichealth/onstage/g.php?MTID=e057f6d8ef00148608ea89542521acc32>

Communication Channels with DPH

- CCALC DPH Thursday Webinars held Thursday 3/11/21: 11-12pm PST
 - <https://us02web.zoom.us/j/89749374992>
- FQHC/Community Clinic Vaccine Office Hours held TU from 12-12:30 pm
 - [Click here to join the meeting](#) or call [+1 323-776-6996,402411 385#](#)
- LAC Public Health Vaccine Office Hours held daily M-Th from 9:00-9:30 am:
 - [Join Microsoft Teams Meeting](#)
 - Or call in [+1 323-776-6996](#) United States, Los Angeles (Toll)
 - Conference ID: 973 498 904#
- CDPH Provider Office Hours Fridays from 9AM – 10AM
 - [Click here](#) to join session or by phone at [1-415-655-0001](#) (access code [145 305 3168](#)) (password Immunize2021!)
- DPH Skilled Nursing Facilities or Long-Term Care Vaccine related questions: COVID-LTC-Test@ph.lacounty.gov

Vaccine Management

Expiration Dates and COVID-19 vaccines- The expiration date should be checked prior to preparing or administering vaccine. Expired vaccine or diluent should NEVER be used. As additional stability data become available, the expiration dates for some products may change.

- **For EUA COVID-19 vaccines that do not have a final expiration date,** CDC has set up an expiration date of 12/31/2069 to serve as a placeholder date in VTrckS. Such vaccines have a dynamic expiration date, which can change over time as additional stability data become available. This placeholder date, which is far in the future, is intended to serve as a prompt for the provider to check the latest expiry information on the manufacturer's website.
- **Janssen COVID-19 vaccine:** The expiration date is NOT printed on the vaccine vial or carton. To determine the expiration date:
 - Scan the QR code located on the outer carton, or
 - Call 1-800-565-4008, or
 - Go to www.vaxcheck.jnj/.
- **Moderna COVID-19 vaccine:** The expiration date is NOT printed on the vaccine vial or carton. To determine the expiration date:
 - Scan the QR code located on the outer carton, or
 - Go to www.modernatx.com/covid19vaccine-eua/.
- **Pfizer COVID-19 vaccine:** This vaccine product has an expiration date located on the vaccine vial. CDC will be updating VTrckS effective immediately to replace the placeholder date in VTrckS with the actual expiration date.
- CDC's [COVID-19 Vaccine Expiration Date Tracking Tool](#) can help providers keep track of the expiration date by lot number.

Pfizer temperature updates from CDC: On February 25, 2021, the U.S. Food and Drug Administration (FDA) announced that it is allowing undiluted frozen vials of Pfizer-BioNTech COVID-19 Vaccine to be transported and stored at conventional temperatures commonly found in pharmaceutical freezers (-25°C to -15°C; -13°F to 5°F) for a period of two weeks. This reflects an alternative to the recommended storage of undiluted vials in an ultra-low temperature freezer between -80°C to -60°C (-112°F to -76°F). These changes are further outlined in the [FDA’s Fact Sheet for Healthcare Providers Administering Vaccine \(Vaccination Providers\)](#).

Other Reminders and Resources:

- Vaccine Finder is mandatory for all sites. Please remember to update vaccine inventory daily, including weekends and holidays.
- Please continue to report all doses administered to CAIR. Can’t draw a sixth Pfizer dose? Starting February 16, report the sixth dose as waste in myCAvax with a Waste Reason of “Other.” (Click **Vaccine Inventory** in myCAvax to report wastage.)
- The CDC’s new [Transport Temperature Log](#) can be found in the Storage and Handling Resources section of both the Pfizer COVID-19 vaccine webpage and the Moderna COVID-19 vaccine webpage.
- There is also a new CDC [Preparation Infographic](#) poster which highlights how to withdraw 6 doses of vaccine from a Pfizer vaccine vial.
- Check out the Moderna COVID-19 vaccine webpage for newly updated [Before Use Date](#) labels.

Janssen Vaccine Information

- We have received our first shipment of J&J and it is a one-time allocation for the month until the last week of march when shipment will be consistent
 - We will allocate our first shipment to larger partners first until shipment is consistent
 - **FDA Vaccines and Related Biological Products Advisory Committee (VRBPAC) meeting 2-26-21** [Agenda and Materials](#), FDA [Briefing Document](#), Janssen [Briefing Document](#) and [Addendum](#)
 - **CDC/IDSA COVID-19 Clinician Call: Janssen COVID-19 Vaccine EUA - What You Need to Know** - with experts from VRBPAC and CDC. 2-27-21 noon PST [Webinar](#)
 - **CDC COCA Call: What Clinicians Need to Know About the Janssen COVID-19 Vaccine** 3-2-21 11am PST [Call details](#)
 - **Press releases on Interim Analysis of Phase 3 Clinical Data** from [Johnson & Johnson](#) and the [NIH](#) 1-29-21

I need help with...	Contact...
Pfizer vaccine shipment has a problem	Pfizer Customer Service Phone # (800) 666-7248 Email: cvgovernment@pfizer.com
Pfizer ancillary kit has a problem	McKesson Customer Service Phone #: 833-272-6634 Email: SNSSupport@McKesson.com

Moderna vaccine shipment has a problem	<p><u>Vaccine Viability – Temperature Excursions during shipment for McKesson Specialty Distributed COVID Vaccine</u></p> <p>Supports calls/emails from provider/admin sites and awardee or federal/pharmacy ordering points of contact.</p> <p>Questions/concerns about vaccine viability issues during shipment must be reported on the <u>same day as delivery</u>.</p> <p>Phone: (833) 272-6635 Monday – Friday, 8 a.m. - 8 p.m. ET Email: COVIDVaccineSupport@McKesson.com (only send email if after hours)</p>
Moderna ancillary kit has a problem	<p>Need to verify -McKesson Customer Service</p> <p>Phone #: 833-272-6634</p> <p>Email: SNSSupport@McKesson.com</p>
Temperature excursions within the Clinic/Site	Call Vaccine Manufacturer










Data Reporting

- MyCAvax new website is now live. When you access the previous CalVax site you will be redirected to the new myCAvax URL
- Please refer to the latest [myCAvax Name Change FAQ Document](#) for answers to your questions.
- State has a goal for all providers to transition to MyTurn by March 31st, however this is not a strict deadline and is subject to change. You can continue to use PrepMod in the interim.
- MyTurn FAQ link
<http://publichealth.lacounty.gov/acd/ncorona2019/vaccine/checklist/#option42>
- On the 3/5/21 CDPH/TPA Office Hours, the My Turn representative said that any EHR could potentially create an interface with MyTurn.
- My Turn
 - Hospital Partners – The Third-Party Administrator is prioritizing the onboarding of hospitals. Hospitals with EMRs with existing data exchanges with CAIR should work with them to determine whether they may be able to continue to use their EMR. Please review and follow the onboarding instructions detailed at: <https://eziz.org/covid/myturn/>
 - Non-Hospital Partners – LAC DPH will be assisting our FQHC and other clinical partners with the My Turn onboarding process. Please work with your DPH liaison to determine the best timeline for your MyTurn onboarding.

SYSTEMS OVERVIEW

CALIFORNIA COVID-19 VACCINATION PROGRAM



Providers:	Resources: EZIZ.org/COVID
Program Enrollment & Vaccine Management  California Vaccine Management System (formerly CalVax/COVIDREadi)	<ul style="list-style-type: none">• Fill out provider agreement• Request doses• Report (replaces Wufoo forms) transfers/redistribution, vaccine waste, temperature excursions, shipment incidents
Clinic Management  My Turn (replaces PrepMod)	<ul style="list-style-type: none">• Promote vaccination clinics• Schedule appointments• Track doses administered
Report Daily Doses Administered  OR  OR  My Turn OR Data Exchange with regional registry: OR Mass Vax Tool	<ul style="list-style-type: none">• CAIR2• Healthy Futures (San Joaquin)• SDIR (San Diego)
Report Adverse Reactions  Vaccine Adverse Events Reporting System	 Report reactions from medical supplies in ancillary kits
Report Daily Inventory 	 v-safe after vaccination health checker

Useful Links

Vaccine Eligibility <http://publichealth.lacounty.gov/acd/ncorona2019/vaccine/hcwsignup/>

Covid-19 Resources: <https://ccalac.org/resource-library/covid-19-resources/>

Covid-19 Prioritization and Allocation Phases/Tiers:

<http://publichealth.lacounty.gov/acd/ncorona2019/vaccine/allocation/#allocation>

Covid-19 Education and Support: <https://eziz.org/covid/>

Repositioning Vaccines Guidance: <https://eziz.org/assets/docs/COVID19/IMM-1332.pdf>

Prep Act Information: <https://www.astho.org/Programs/Preparedness/Public-Health-Emergency-Law/Emergency-Use-Authorization-Toolkit/Public-Readiness-and-Emergency-Preparedness-Act-Fact-Sheet/>