Relias Community Health Learning Paths

Prescriptive learning paths using outcome-driven content prepare staff to meet the performance objectives of your organization.

Social Determinants of Health

This learning path explores each pillar of the Social Determinants of Health and how they impact patients' ability to maintain their health. The series is built for clinical staff who regularly encounter patients who face one or more of these challenges. *(7 modules)*

- Pre-Assessment
- Overview of Social Determinants of Health
- Social Determinants of Health: Education
- Social Determinants of Health: Social and Community Context
- Social Determinants of Health: Neighborhood and Built Environment
- Social Determinants of Health: Economic Stability
- Social Determinants of Health: Health and Healthcare
- Simulation
- Post-Assessment

Cultural Competence

This learning path is a comprehensive series of trainings aimed at improved cultural competence among staff, enabling the delivery of quality services and better clinical outcomes. *(5 modules)*

- Pre-Assessment
- Cultural Diversity
- Infusion of Culturally Responsive Practices

 Cultivate Leaders   Improve Satisfaction   Remain Competitive   Mitigate Risk

---

- Working Effectively with Gender and Sexual Minorities
- Basic Communication and Conflict Management Skills
- Advocacy and Multicultural Care
- Post-Assessment

Crisis Management

Targeted for individuals delivering behavioral health and IDD services, this learning path covers intervention strategies and includes a simulation that allows learners to practice and apply crisis management skills. *(3 modules)*

- Pre-Assessment
- POTG: Crisis Intervention Strategies
- Crisis Intervention for Individuals with Developmental Disabilities
- Crisis Management Simulation
- Post-Assessment

Building an Engaged Workforce

This learning path explores building a positive workplace for your staff. It examines engagement and what you can do to boost productivity, encourage creativity, and retain talented employees. *(3 modules)*

- Pre-Assessment
- Positive Atmosphere: Establishing a Positive Work Environment
- Positive Atmosphere: Establishing an Engaged Workforce
- Managing Employee Development
- Post-Assessment

Management Essentials

In this learning path, managers, especially those new to management roles, will examine the generational makeup of organizations, receive tips and strategies to better manage those generational types, and learn how to direct and delegate, even when dealing with difficult behavior and diverse teams. *(3 modules)*

- Pre-Assessment
- Managing Multigenerational Employees
- Effectively Directing and Delegating as a Manager
- Facing the Management Challenges of Difficult Behavior and Diverse Teams
- Post-Assessment

Navigating Change—For You and Your Staff

This learning path explores organizational change, common reactions to organizational change, and ways to navigate the various stages your staff will go through when dealing with organizational change. *(4 modules)*

- Pre-Assessment

| Cultivate Leaders | Improve Satisfaction | Remain Competitive | Mitigate Risk |

- Communicating Vision to Your Employees
- Leading Your Team Through Change
- Implementing and Sustaining Change
- Managing Motivation During Organizational Change
- Post-Assessment

Interviewing and Onboarding for Success

This learning path explores best practices when preparing for and conducting focused interviews using behavioral interviewing techniques. It also includes strategies for onboarding new hires so their experience is positive and helps them understand the culture of your organization. *(4 modules)*

- Pre-Assessment
- Essentials of Interviewing and Hiring: Preparing to Interview
- Essentials of Interviewing and Hiring: Conducting an Effective Interview
- Essentials of Interviewing and Hiring: Behavioral Interviewing Techniques
- Ensuring Onboarding Success
- Post-Assessment

Using Performance Feedback Effectively

This learning path explores positive and correctional, ongoing feedback techniques, including direction on conducting formal performance appraisals. It also presents methods on how to deal with performance issues, including proper dismissal steps and strategies. *(4 modules)*

- Pre-Assessment
- Delivering Feedback
- Detecting and Dealing with Performance Problems
- Planning an Effective Performance Appraisal
- Managing the Dismissal of an Employee

GET STARTED

Cultivate Leaders   **Improve Satisfaction**   **Remain Competitive**   **Mitigate Risk**

(877) 200-0020

RELIAS