

## FQHC/Community Clinic Office Hours – March 9, 2021

### Announcements:

- LADPH is sending weekly vaccination digests every Friday/Monday mornings with a summary of highlights throughout the week.
- LADPH and Accenture have begun contacting FQHCs to give clinics MyTurn access.
- The March 15 expanded vaccine eligibility guidance is still unknown; attestation is the main form of documentation being discussed right now.

### State Centralization and Blue Shield

- Q: Is Accenture the same entity as Blue Shield?
  - A: No, Accenture is the developer of MyTurn.
- Q: Should we actively reach out to TPA to get a contract at this point?
  - A: LADPH, CICALAC, and CPCA are working with Blue Shield on revising contract language. Health centers can reach out to TPA if preferred.
  - A: Providers interested in joining the network should contact Blue Shield at [CovidVaccineNetwork@blueshieldca.com](mailto:CovidVaccineNetwork@blueshieldca.com).
- Q: I heard that some counties are opting out from TPA. Is LA County pursuing that?
  - A: Some counties are opting out of TPA, Santa Clara is one example. It's still unknown how counties that are opting out will receive vaccine if not participating in TPA.
- Q: Do we need to have a contract with TPA and MyTurn?
  - A: No, contracts will be with the TPA, Blue Shield. Expected MyTurn use will be outlined in contract.
- Q: Has there been discussion for Blue Shield to incorporate PrepMod if it appears to be working better at this time and MyTurn seems to have a lot of challenges?
  - A: No, MyTurn is the platform that will be used by Blue Shield.

### Systems and Reporting

- Q: The inventory function disappeared on CalVax. Where should we be reporting vaccine shipment receipt at this time?
  - A: Inventory function should be tracked in MyTurn or PrepMod and VaccineFinder. Weekly CDPH surveys also need to be submitted to track inventory.
- Q: Will LADPH be reaching out to FQHCs/community clinics to get MyTurn access, not Accenture?
  - A: Accenture is the primary contact on MyTurn access but LADPH is following up with FQHCs to ensure they are able to receive MyTurn access.
- Q: Is anyone actively updating patient records by checking CAIR for those patients who were vaccinated elsewhere?
  - A: No, this is too labor intensive. Vaccine cards have been used for proof of first dose.

### Eligibility

- Q: Have FQHCs been expanding to vaccinate newly eligible tiers?
  - UMMA Community Clinic - We have too few vaccines since the tiers opened.
  - Asian Pacific Health Care Venture - We haven't been able to open up to next sector. We're still working on seniors.
  - TCC Family Health - Different jurisdictions are going through the tiers at different speeds and have different rules for required documentations.
- Q: When will Johnson & Johnson be more widely distributed in LA County?
  - A: The last week of March.