

FQHC/Clinic Office Hours – February 12, 2021

Announcements:

- All clinics should have received a communication today regarding next week's allocations – either fixed or one time. Due to the holiday on Monday, shipments will go out Tuesday.
- When vaccines are received next week, please log vaccines in VaccineFinder (in addition to PrepMod). If vaccines are not logged into VaccineFinder, data is inaccurate for the state.

Systems

- Q: Do you know if the signs up for the vaccines on the DPH website will be translated into other languages outside of English and Spanish?
 - A: No plans at this time but discussions have been had. Will elevate to communications team. Phone line will have multiple languages, similar to 211.
- Q: Does daily reporting in VaccineFinder still need to occur under MyTurn?
 - A: MyTurn does not direct report into VaccineFinder.
- Q: Is MyTurn launching today (and PrepMod closing?)
 - A: No, PrepMod is not closing. LA County is doing a gradual transition into MyTurn. No FQHCs/clinics have officially transitioned into MyTurn. Duli is working with interested clinics on transition.
- Q: I attended the MyTurn demo yesterday and got confused by the look. Is MyTurn for clinic is embedded in my CAVax?
 - A: Both systems developed by Accenture so should have same look and feed. Not translatable but many functions have same drop downs and fields. Will get more clarification from Duli on this.
- Q: Can CCALAC put together a one pager on differences between MyTurn and MyCAVax?
 - A: CCALAC will work internally to put together a one-page.
- Q: Transition from COVIDReadi to CalVax wasn't that straightforward so I hope PrepMod to MyTurn transition is better than that experience. Invitation was sent to CEO and CMO only so they were the only ones able to create a site, edit.
 - A: Duli can help with the process. Contact Duli at duwilson@ph.lacounty.gov to move forward with MyTurn transition.

Other

- Q: Is there any information from LADPH to try and help patients combat misinformation in media heightening concerns and fears about the vaccine?
 - A: Laurie will forward links; LADPH is creating one-pager and will be posted on their website in English and Spanish; CDC toolkit also helpful (links coming soon)
- Q: Do you know if DPH could provide a list of the top 10 zip codes that have may have the highest rates of covid infections and deaths and perhaps the clinics can see if patients of their clinics match those zip codes to target people to get vaccinated?
 - QA: LADPH does have this data and could potentially add all FQHCs onto the map. Laurie will get back on possibility of doing this. Some of this information is also on the county dashboard, without the zipcodes and map.
- Q: Are there statistics available that provide vaccination status within the County that discusses race and ethnicity of those vaccinated? This information is helpful to show the racial disparity in vaccinations when speaking with funders, etc.
 - A: CAIR data is imperfect so being cleaned up until posted on public website. This data will be added to the dashboard soon. More information coming soon.