



## Engaging Patients from Underserved Populations through Technology

### Objectives

- Identify the challenges and possibilities of integrating systems in and between health settings.
- Learn about how cultural competency informs systems and the potential it has in engaging patients and strengthening patient-provider relationships.
- Recognize important considerations when planning to implement a new system or technology tool in a health setting.



## Panelists



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**Dr. Aldo Baylon**  
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## References

Community Clinic Association of Los Angeles County (CCALAC)

<https://ccalac.org/>

Office of the National Coordinator for Health Information Technology: Health IT Playbook

<https://www.healthit.gov/playbook/>

Healthcare Information and Management Systems Society (HIMSS)

<http://www.himss.org/library/patient-engagement-toolkit>

Create a Google Account Email Alert for “technology in healthcare,” “technology and patient engagement,” etc.

<https://support.google.com/websearch/answer/4815696?hl=en>





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