

Community Health Services

Advance Care Planning

Advance Care Planning Communication Skills for Success:
The Five Wishes Framework

Advance Care Planning: Introduction to Five Wishes
Advance Care Planning Conversations

Advance Care Planning: Program Implementation with Five Wishes

The Five Wishes Framework: Advance Care Planning Communication Skills

Ambulatory Care

An Overview of Thyroid Disorders

Cancer Disparities in the Latino Population

Cancer Patients and Psychological Needs

Cancer: An Update

Lung Cancer: Care Considerations

Navigating the Breast Cancer Journey

Providing Culturally Competent Care to the Amish Population

Risk Factors and Treatment Options for Bladder Cancer

Screening and Prevention for Cervical Cancer

Supporting the Psychological Needs of Patients with Cancer

The Role of the Medical Assistant in the Delivery of Team-Based Care

Ambulatory Care Advanced

Ambulatory Preceptor: Ambulatory Care Nursing and Successful Transitions

Behavioral Health Ethics and Practice Skills

An Introduction to Writing Progress Notes

Application of HIPAA in Behavioral Health

Applying Ethical Decision-Making in Clinical Practice

Approaches to Person-Centered Planning in Behavioral Health

Basics of Effective Documentation

Behavioral Health Leaders: Supporting Clinicians after a Client Death

Best Practices for Documenting the Treatment Planning

Process

Building a Healthy Therapeutic Relationship

Collaborative Documentation in Behavioral Health

Cultural Humility and Implicit Bias in Behavioral Health

DEI: Achieving Greater Health Equity in Your Organization

Ethical and Legal Issues for Behavioral Health Interpreters

Ethics for Licensed Professionals: 1 Hour

Ethics for Licensed Professionals: 2 Hours

Ethics for Marriage and Family Therapists

Implementation of Trauma-Informed Care Systems

Implementing Evidence-Based Practices in Clinical Practice

Improving Behavioral Health Equity: Children, Adolescents, and Emerging Adults

Improving Behavioral Health Equity: Immigrant and Refugee Populations

Improving Behavioral Health Equity: Individuals in Rural or Remote Communities

Improving Behavioral Health Equity: Individuals Living in Poverty

Improving Behavioral Health Equity: Individuals with Asian American Identities

Improving Behavioral Health Equity: Individuals with Black or African American Identities

Improving Behavioral Health Equity: Individuals with Hispanic and Latine Identities

Improving Behavioral Health Equity: Individuals with Intellectual or Developmental Disabilities

Improving Behavioral Health Equity: Individuals with Marginalized Ethnic Identities

Improving Behavioral Health Equity: Individuals with Physical Disabilities

Improving Behavioral Health Equity: Individuals with Tribal, Indigenous, or Native Identities

Improving Behavioral Health Equity: People Who Are LGBTQ+

Improving Behavioral Health Equity: People Who Are Transgender and Nonbinary

Improving Behavioral Health Equity: Spiritual and Religious Diversity

Improving Behavioral Health Equity: Veterans

Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.

Improving Behavioral Health Equity: Women
Legal and Ethical Standards For Behavioral Health Professionals
Navigating Ethical Challenges: Counselors
Navigating Ethical Challenges: Psychologists
Navigating Ethical Challenges: Social Workers
Navigating Ethical Challenges: Substance Use Disorder Counselors
Self-Care Strategies for Frontline Professionals
Strategies and Skills for Behavioral Health Interpreters
Strategies for Behavioral Health Professionals to Manage Chronic Stress
Strategies for Effective Use of the DSM-5-TR
Strategies for Navigating the Ethics of Dual Relationships and Termination
The Behavioral Health System of Care: An Overview for Interpreters

Behavioral Health Podcasts

Podcast: Boundaries Are Your Job
Podcast: Implicit Bias and Prejudice
Podcast: New Ethical Issues
Podcast: Processing a Client Dying by Suicide
Podcast: Social Location
Podcast: Taking Your Space
Podcast: Transference and Countertransference
Podcast: Vulnerability in Therapy

BH Paraprofessionals and Peers

An Overview of Intimate Partner Violence for Paraprofessionals
An Overview of Substance Use Disorders
An Overview of Trauma Disorders in Adults for Paraprofessionals
An Overview of Trauma-Informed Care for Non-Clinical Staff
An Understanding of Military Culture for Behavioral Health Paraprofessionals
Boundaries for Peers and Other Lived-Experience Professionals
Boundary Risks for Behavioral Health Paraprofessionals
Cognitive Behavioral Therapy for Paraprofessionals
Crisis Management Basics for Paraprofessionals
Diabetes and Behavioral Health for Paraprofessionals
Diabetes Basics for Paraprofessionals
Dual Relationships for Paraprofessionals

Family Peer Support
General Principles of Nutrition and Exercise for Paraprofessionals
Impact of Dental and Oral Health in Behavioral Health for Paraprofessionals
Impact of Nutrition and Exercise on Behavioral Health for Paraprofessionals
Influence of Culture on Care in Behavioral Health for Paraprofessionals
Introduction to Cultural Variations in Behavioral Health for Paraprofessionals
Overview of Behavioral Health Issues in Older Adults for Paraprofessionals
Overview of Co-Occurring Disorders for Paraprofessionals
Overview of Medication Administration for Unlicensed Paraprofessionals
Peer Support in Substance Use Recovery
Peer Support via Telehealth
Practice for Paraprofessionals for Managing Common Boundary Situations
Preventing Suicide in Adults: The Role of Paraprofessionals
Psychiatric Medications: An Overview for Paraprofessionals
Schizophrenia Spectrum and Other Psychotic Disorders for Paraprofessionals
SMI: Bipolar and Depressive Disorders in Adults for Paraprofessionals
Stages of Change and Motivational Interviewing for Paraprofessionals
Substance Use and the Family for Paraprofessionals
Suicide Screening for Direct Care Staff
Supervision of Peers and Other Lived-Experience Professionals
Supported Employment: Employer Engagement
Supported Employment: Focus on the Job Seeker
Supported Employment: Individual Placement and Supports
Supported Employment: On the Job
Telehealth with Individuals with Serious Mental Illness
Understanding and Minimizing Cultural Bias for Paraprofessionals
Ways to Communicate and Support Families for Paraprofessionals

Community Health Pro on the Go

Assessment: Neurological
Basic Injury Assessment

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Caring for Individuals Post Chemotherapy
Collecting Specimens: Performing a Venipuncture
Collecting Specimens: Urine via Clean Catch
Constipation: Signs and Symptoms
How to Communicate with Someone Who Does Not Speak
Key Steps for Supporting Someone in Crisis
Maintaining Professional Boundaries
Measure and Record Weight: Bed Scale and Chair Scale
Medication Administration: Injections
Response to Fire
Supporting Effective Use of Naloxone
The Nose Knows: COVID-19 Nasal Swab Testing
Transmission Based Precautions: Airborne
Transmission Based Precautions: Contact
Transmission Based Precautions: Droplet
Use of Crisis Intervention Techniques
Using the PHQ-9 to Screen for Depressive Disorders
Verbal De-escalation Strategies
Vital Signs: Measuring Pulse Rate
Vital Signs: Measuring Respiratory Rate
Vital Signs: Taking a Blood Pressure
Vital Signs: Taking a Rectal Temperature
Vital Signs: Taking Axillary Temperature
Vital Signs: Taking Oral Temperature
Working with Individuals after a Stroke
Working with Individuals with Alcohol Use Disorder
Working with Individuals with Substance Use Disorder
Working with People Who Have Bipolar Disorder
Wound Care: Assessment
Wound Care: Treatment Considerations

Community Oriented Primary Care

340B Drug Pricing Program
A Payer's Perspective: Value-Based Payments
An Overview of the Social Determinants of Health
Behavioral Health and Chronic Medical Conditions: A Guide to Screening
DEI: An Introduction to Multicultural Care
Economic Stability as a Social Determinant of Health
Forensic Interviewing
FQHC Board Governance
Fundamentals of Federally Qualified Health Centers

Implementing a Quality Improvement System
Maximizing Organizational Performance for Site Managers
Neighborhood and Built Environment as a Social Determinant of Health
Overview of Behavioral Health Screening Tools
Perinatal Mood and Anxiety Disorders
Sexual Dysfunctions and Behavioral Health
Social and Community Context as Social Determinants of Health
Social Determinants of Health: Education Access and Quality
Social Determinants of Health: Healthcare Access and Quality
Social Determinants of Health: Neighborhood and Built Environment
Value-Based Payments: A Payer's Perspective

Diabetes

Pharmacologic and Non-Pharmacologic Management of Diabetes
Skin and Foot Care in Diabetes
Type 2 Diabetes in Children and Adolescents

Gastroenterology

Gastrointestinal Bleeding
Insulin-Resistance and Metabolic Syndromes

Integrated Care

About Diabetes: Overview for Behavioral Health Professionals
Addressing Overweight & Obesity in Individuals with Mental Health Disorders
Addressing Tobacco Use in the Behavioral Health Population
Advanced Practices in Case and Care Management
An Overview of Abusive Head Trauma (Shaken Baby Syndrome)
Assessing and Managing Pain
Assessment and Treatment of Individuals with Traumatic Brain Injury
Case and Care Management
Externalizing and Disruptive Behavior Disorders in Children and Adolescents
Helping Clients with SMI Communicate Effectively with Primary Care Providers
Helping Individuals with SMI Manage Respiratory Disease
Human Trafficking: A Growing Epidemic
Identifying and Treating Externalizing Disorders in Children

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and Adolescents
Impact of Nutrition on Diabetes
Integration of Primary and Behavioral Healthcare
Mitigating Risk for Cardiovascular Disease Among Behavioral Health Clients
Motivational Interviewing: An Introduction
Positive Behavior Support for Children for Paraprofessionals
Principles of Nutrition & Exercise for Children and Adolescents
Screening and Brief Interventions for Substance Use Issues
Substance Use Treatment and Relapse Prevention for Marginalized Populations
Supporting Integrated Care through Case and Care Management
Understanding Human Trafficking
Working with an Interdisciplinary Integrated Care Team
Working with Individuals who have Experienced Pregnancy or Infant Loss

Labs in Ambulatory

Mycology Basics for Laboratory Professionals

Maternal and Child Health

Bleeding in Early Pregnancy: An Overview
Breastfeeding Basics
C-EFM: Electronic Fetal Monitoring Equipment
C-EFM: Fetal Assessment Methods
C-EFM: Fetal Heart Rate Pattern Recognition, Interpretation, and Interventions
C-EFM: In Utero Physiology
C-EFM: Maternal and Fetal Complications
C-EFM: Professional Issues in Perinatal Care
Cardiovascular Disease and Pregnancy
Caring for the Patient Post Cesarean Section
Clinical Management of Gestational Diabetes
Contraception and Breastfeeding
Cultural Perspectives in Childbearing
Diabetes and Other Chronic Conditions in Pregnancy
Education for the Childbearing Family
Hyperemesis Gravidarum
Intimate Partner Violence in Pregnant Women
Management of Hypertension in Pregnancy
Management of Obstetric Hemorrhage
Maternal HTN/Preeclampsia in the ED

Opioid Use During Pregnancy
Perinatal Infections
Polycystic Ovarian Syndrome: Diagnosis and Treatment
Postpartum Depression
Postpartum Hemorrhage
Postpartum Infection
Shoulder Dystocia: Prediction, Prevention, and Management
Social Determinants of Maternal-Fetal Health
The Role of Hormones Across the Woman's Lifespan
Understanding the Reproductive System

Medical and Dental

A Payer's Perspective: Diabetes Management
A Payer's Perspective: Management of Comorbidities
A Payer's Perspective: Treatment Adherence
Antibiotic Stewardship Programs: Core Elements
Assessing and Treating Opioid Use Disorder
Asthma/COPD for Clinicians: A Payer's Perspective
Asthma/COPD: A Payer's Perspective
Best Practices for Interviewing Patients
Cardiac Disease: A Payer's Perspective
Care of Children with IDD
Care Teams: Asthma and COPD
Care Teams: Coronary Artery Disease, Heart Failure, and Hypertension
Care Teams: Depression and Anxiety
Care Teams: Diabetes
Caring for Individuals with Epilepsy and Seizures
Chest Pain: Symptoms, Diagnosis, and Treatments
Chronic Disease Care Coordination: A Payer's Perspective
Common Respiratory Infections: Pathophysiology, Diagnosis, and Treatment
COVID-19 Vaccines
Diagnostics and Assessment: Abdominal Pathophysiology
Foundations of Care Coordination in Healthcare
Guidelines for Screenings and Immunizations in Adult Preventive Care
Medicaid Members: Managing Chronic Behavioral and Physical Conditions
Medical Approaches to Identifying and Treating Alcohol Use Disorder
Medicare Parts C and D: General Compliance
Nursing Care of Children with IDD

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Overview of Medications for Opioid Use Disorder
Payer Perspective: Hypertension and Coronary Artery Disease
Reducing the Risk of Medication Errors for Nurses
Surviving Conflict on the Job
The Quality Payment Program
Treatment Adherence: A Payer's Perspective

Medical Assistant

Alert: Latex Allergy
Attention Deficit Hyperactivity Disorder
Colorectal Cancer for the Medical Assistant
Cultural Differences Impact Interpersonal Communication
Eating Disorders: Biophysical Conditions
Families and Violence
Healthcare Fraud: What You Need to Know
Infusion Devices and Equipment for Medical Assistants
Managing Patients with Insomnia
Medical Assistant: Pharmacology, Medication Administration, and Immunizations
Medical Ethics for the Medical Assistant
Pacemaker Essentials for Medical Assistants
Pharmacology and Medical Assistants
Urinalysis: Specimen Collection and Evaluation

Medical Assistant Advanced

Advance Care Planning: Advance Directives
Mistreatment of Older Adults

Military Content

15 Things Military and Veteran Kids Want You to Know
15 Things Military Caregivers Want You to Know
15 Things Veterans Want You to Know
15 Things Veterans Want You to Know for Healthcare Providers
Addressing Behavioral Health Needs of Veterans
Addressing Substance Use in Military and Veteran Populations
Barriers to Treatment
Connecting with the VA
Effects of Deployment, Combat Stress, and Moves on Families and Children
Food Insecurity: Bringing Solutions to the Table
Improving Clinical Competency Through an Understanding of Military Culture

Inner Conflict and Survivor's Guilt
Military Sexual Trauma
Pain as a Gatekeeper for Combat Trauma
Preventing Suicide Among Veteran Populations
Service Dogs and their Military Veteran Humans: A Bond Like No Other
Supporting Resilience in Military Families and Children
Veterans and Mental Health Conditions
Women Veterans Series
Working with Individuals Experiencing Homelessness
Working with Individuals Experiencing Homelessness and Substance Use Disorder

Outpatient Coding Solution

ICD-10-CM for Outpatient Settings: Assigning ICD-10-CM Codes for Outpatient Services
ICD-10-CM for Outpatient Settings: ICD-10-CM Coding Guidelines for Outpatient Services
ICD-10-CM for Outpatient Settings: Overview of Diagnosis Coding for Outpatient Services
ICD-10-CM Outpatient Specialty Coding: Cardiovascular Services
ICD-10-CM Outpatient Specialty Coding: Dermatology Services
ICD-10-CM Outpatient Specialty Coding: Eyes, Ears, Nose, and Throat Services
ICD-10-CM Outpatient Specialty Coding: Family Practice, Pediatric, Internal Medicine Services
ICD-10-CM Outpatient Specialty Coding: Gastroenterology Services
ICD-10-CM Outpatient Specialty Coding: Neurology Services
ICD-10-CM Outpatient Specialty Coding: Oncology Services
ICD-10-CM Outpatient Specialty Coding: Orthopedic Services
ICD-10-CM Outpatient Specialty Coding: Pulmonology Services
Medicare Outpatient Prospective Payment System: APCs: ED and Clinic E/M and Separate Procedures
Medicare Outpatient Prospective Payment System: Chargemaster Capture for Outpatient Hospitals
Medicare Outpatient Prospective Payment System: Understanding NDCs and LCDs
Medicare's Outpatient Prospective Payment System: An Overview of OPSS
Medicare's Outpatient Prospective Payment System: Calculating APC Payments

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Medicare's Outpatient Prospective Payment System: OPPS Online Reference Documents

Medicare's Outpatient Prospective Payment System: Outpatient Billing and the UB-04

Medicare's Outpatient Prospective Payment System: Part B Payment Systems

Medicare's Outpatient Prospective Payment System: Understanding OPPS Edits

Medicare's Outpatient Prospective Payment System: Understanding Status Indicators

Pediatric

CFRN/CTRN: Special Populations - Neonatal and Pediatric Patients

Pediatric Food Allergies

Pediatric Problems in Ambulatory Care

Use of Defibrillation in the Pediatric Population

Pediatric Advanced

CPEN: Allergic Reactions, Sepsis, and Shock

CPEN: Behavioral Emergencies

CPEN: Cardiovascular Conditions

CPEN: Endocrine and Metabolic Conditions

CPEN: Environmental, Toxicological, and Communicable Disorders

CPEN: Gastrointestinal Conditions

CPEN: Genitourinary Conditions

CPEN: Hematological and Oncological Conditions

CPEN: Integumentary Conditions

CPEN: Legal Issues

CPEN: Maltreatment Emergencies and GI Trauma

CPEN: Maxillofacial and Ocular Conditions

CPEN: Musculoskeletal Conditions

CPEN: Neonatal Emergencies

CPEN: Neurological Conditions

CPEN: Pain Management and Family Dynamics

CPEN: Respiratory Conditions

CPEN: Triage and Assessment for Emergencies

Pediatric Pain: Minor Procedures

Public Health

Breastfeeding: Infant Development and Nutrition

Breastfeeding: Maternal Breast Development and Nutrition

CFRN/CTRN: Environmental and Toxicological Emergencies

CFRN/CTRN: Special Populations - Geriatric and Bariatric Patients

Fall Prevention for Older Adults

Joint Replacements

Population Health: Medical Assistants Role

The Complete Guide to Vegetarian Nutrition

Transitions of Care in the Acute Care Setting

Public Health Advanced

Neonatal Nutrition Support

Treating and Preventing Disease with Nutritional Epigenetics

Virtual Visits: Telemedicine

Social Determinants of Health

Practice Scenarios for Social Determinants of Health

Social Determinants of Health: Education

Social Determinants of Health: Health and Healthcare

Social Determinants of Health: Social and Community Context