



The 23rd Annual
SOUTHERN CALIFORNIA
HEALTH CARE
 Symposium



Friday, April 5, 2024 | Los Angeles, CA

8:30 am – 9:15 am	Registration & Breakfast with Vendors			
9:15 am – 10:15 am	Welcome & Morning Keynote Speaker Dr. Kyu Rhee, MD, MPP President & CEO, National Association of Community Health Centers			
10:15 am – 10:30 am	Coffee with Vendors			
Morning Sessions 10:30 am – 12:00 pm	Policy & Equity Improving Access to Care for LA County's Birthing Community Through Education, Care, Community, and Celebration Kimberly Gray & Anna King, Maternal Mental Health Now & Lynn Kersey, Maternal & Child Health Access	Quality Improvement Optimizing Empanelment through Business Intelligence: A Case Study at Eisner Health Paulina Flores, Eisner Health & Mike Wong & Reyna Wong, Facktor	Workforce & Advocacy Enlightened Leadership: Building Trust and Healthy Conflict Dr. Jeffrey Ring, Health Psychologist	Clinical & Operations Escaping the Intermittent Rate Trap Curtis Degenfelder, Degenfelder Health & Steve Rousso, Wipfli
	Lunch Break in the Exhibit Hall			
Afternoon Sessions 1:00 pm – 2:45 pm	Policy Hot Topics Lily Dorn & Joanne Preece, CCALAC & Aurora Garcia-Barrera, Coalition of Orange County Community Health Centers	Elevating Health Care Quality with Big Data: A Comprehensive Workshop on Quality Management and Implementation Science Dr. Arlet Arratoonian & Rigo Ibarra, Family Health Care Centers of Greater Los Angeles (1:00 pm - 2:00 pm)	Minding the Gap: Bridging Patient Feedback and Employee Recognition Alejandra Mata, Northeast Valley Health Corporation & Ryan Phillips, Feedtrail (1:30 pm - 2:30 pm)	Risk Stratification and Enhanced Care Coordination Christopher Barrett, Michelle Catanzarite & Krystle Powell, Achievable Health (1:45 pm - 2:45 pm)
2:45 pm – 3:15 pm	Afternoon Snack Break in the Exhibit Hall			
Late Afternoon Sessions 3:15 pm – 4:45 pm	Clinical Research Diversity & Equity: The Role of Community Health Centers Pete Fronte, Altura Studies; Sandy Orzel, Neighborhood Healthcare & Dr. Joseph Risser, San Diego Family Care	Critical Mission, Critical Information: Why Community Health Centers Should Collect Patient-Reported Data Ashley Burkhardt, Complete Care Community Health Center; Gabriel Garcia-Lopez, Los Angeles LGBT Center & Christina Suh, Phreesia (3:30 pm - 4:30 pm)	Operationalizing Advocacy: Lessons from Three Community Health Centers Karen Lauterbach, Venice Family Clinic; Julie Leyba, Northeast Valley Health Corporation & Mark Melendez, South Central Family Health Center	Empowering Telehealth with Remote Patient Monitoring Dr. Edgar Chavez & Yesenia Osuna, Universal Community Health Center (3:30 pm - 4:30 pm)
4:45 pm – 6:30 pm	CCALAC's 30th Anniversary Reception			