

Patient Focused.



CCALAC Homeless Health Principles

From 2016 to 2017, homelessness across Los Angeles County increased by 23 percent, which means more than 57,000 people experience homelessness on a given night (Source: Los Angeles Homeless Services Authority). Given the increasing number of homeless individuals and families in Los Angeles County, the Community Clinic Association of Los Angeles County (CCALAC) has prioritized supporting and participating in efforts to combat homelessness.

Community clinics and health centers provide comprehensive health and supportive services to people experiencing homelessness or at-risk of being homeless in their communities. The following principles reflect CCALAC's commitment to improve the health status and outcome of care for homeless individuals and families.

Principles:

- 1. **Achieve integration**: Pursue programmatic, systematic, and partnership opportunities (including non-traditional health partners) so that services are more completely and consistently integrated for whole-person care and decrease fragmentation of human services.
- 2. **Unite providers through collaboration:** Build working relationships with homeless services providers, and participate in a comprehensive referral system that is timely and responsive to the needs of patients experiencing homelessness or at-risk of being homeless.
- 3. **Connect individuals to a medical home:** Ensure that people experiencing homelessness or living in permanent supportive housing are aware of the availability of health services and that they can obtain assistance needed to access these services.
- 4. **Patient-centered and housing-focused:** Integrate a service delivery system that supports people experiencing homelessness achieve housing stability.
- 5. **Promote value:** Raise the profile of community clinics' role in reducing homelessness to external partners and city and county agencies.