



NextGen User Collaborative Training

Agenda for NextGen User Collaborative Training: Day 2

Trainer: Julie Chiesa, Medical Advantage

TIME	TOPIC	Description
9:00am – 9:10am	Welcome & Introductions	
9:10am – 10:00am	Capturing Risk	<ul style="list-style-type: none"> • Risk Documentation in NG: <ul style="list-style-type: none"> ○ Risk Indicators ○ Risk Stratification • HCC diagnosis
10:00am – 10:45pm	Promoting Your Patient Engagement Tools	<ul style="list-style-type: none"> • Strategies to encourage patient engagement from the front desk to the back desk.
10:45am – 11:00am	BREAK	
11:00am – 11:45am	Taking the Fear out of Upgrades	<ul style="list-style-type: none"> • How to make it a smooth experience for all.
11:45am – 12:00pm	Q&A, Wrap Up and Evaluations	