

2015 Clinic Leadership Survey Report–
Preparatory Actions for Community Clinics to Meet Needs of Older
Adult Patients

Report Highlights

- ▶ Very high Perceived need for training in all aspects of becoming a Gero Friendly clinic. Especially in the areas of:
- ▶ Geriatric assessment
- ▶ Dementia care
- ▶ Resources for long-term services and supports,
- ▶ Advanced directives/end of life planning.

***Share your knowledge and participate in peer/peer learning
Project ECHO LA***

Where you can find the Geriatric Knowledge Sessions online

<http://www.projectechola.org/geriatrics-dashboard>

The screenshot shows a web browser window displaying the Project ECHO LA Geriatrics dashboard. The browser's address bar shows the URL www.projectechola.org/geriatrics-dashboard/. The website header features the Project ECHO LA logo, the tagline "A partnership of primary care providers and specialists improving health outcomes for underserved patients", and the text "A Project of LA NET". A navigation menu includes links for Home, About Project ECHO L.A.™, Frequently Asked Questions, Orientation Materials, Knowledge Networks, and a Login button.

On the left side, there are three yellow buttons: "REGISTER" (Become a Project ECHO L.A. Knowledge Network Member), "CASE SUBMISSION MEMBERS ONLY", and "CLICK HERE TO ACCESS PAST SESSIONS". Below these is a "CONTACT US" section for the L.A. Net Practice Based Research and Resource Network, with the address: 3940-B East Broadway, Long Beach, CA 90803, Phone: 562-434-2000, and Fax: 1-562-683-0360.

The main content area is titled "Geriatrics" and features a profile for Specialist Mentor Alison A. Moore, MD, MPH, FACP. Her bio states she is Board Certified in Internal and Geriatric Medicine, a Professor of Medicine and Psychiatry at the David Geffen School of Medicine at UCLA, and an East Coast native who completed her residency at Rhode Island Hospital and a fellowship at UCLA. She provides primary care to older adults and conducts research to improve their care.

Below the bio, it notes that Community Health Centers (CHCs) are a major component of the nation's healthcare safety net and that a growing number of seniors are among their patient population. Discussions among the Community Clinic Staff in Los Angeles County uncovered needs and a desire to build their knowledge and resources in the following areas:

- workflow redesign for all team members (from MA to MD) in caring for patients with dementia,
- communication skills for dealing with elders,
- end-of-life conversations,
- advance directives,

On the right side, there are four blue buttons: "AAPA Preventive Care", "Adult Psychiatry", "Geriatrics", and "Nephrology". The "Nephrology" button indicates "No sessions currently scheduled". Below these buttons, a message states: "There are currently no events to display."

Our Geriatric Knowledge Session Lead Specialist Mentor



Dr. Alison Moore

M.D., MPH, FACP

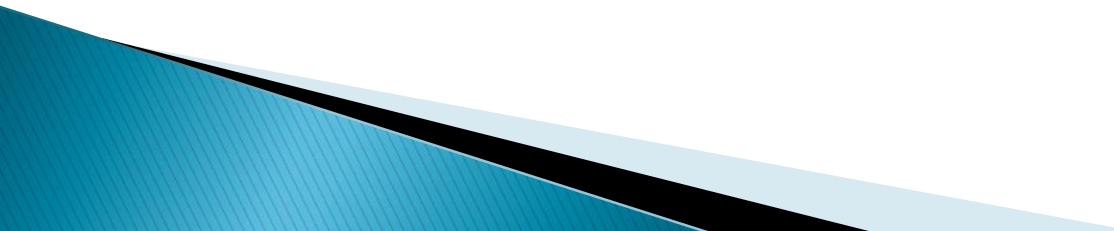
Board Certified in Internal and Geriatric Medicine

<http://www.geronet.ucla.edu/research/researchers/263>

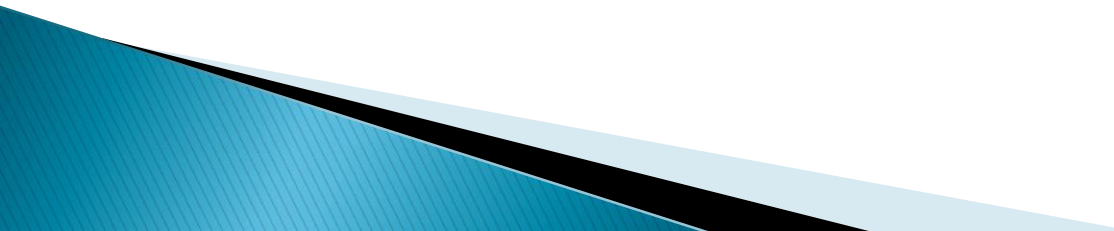
Providers can expect mentor led sessions on the following topics

- ▶ Incontinence –March 11th
- ▶ Discussing advanced directives or advanced planning with older adult patients –March 25th

The following sessions have already occurred and archived;

- ▶ Office Based Geriatric Assessments
 - ▶ Dementia/ Cognitive Skills
 - ▶ How to diagnosis and treat depression with the older adult
 - ▶ Mobility concerns in the older adult
 - ▶ Substance Abuse and the older adult
 - ▶ Care Transitions
 - ▶ Polypharmacy and the older adult
- 

If you or your colleagues are interested

- ▶ Take the flier and send to your network of CMO's and other clinicians whom you think will want to know—and to attend
 - ▶ We can also craft an e mail for you to send with the flier.
- 

Thanks for sharing this opportunity with your network!

Partners in Care FOUNDATION
Project ECHO LA NET

About Project ECHO™ and the NEW Geriatric Knowledge Sessions

Using video conferencing and case-based learning, Project ECHO L.A. Knowledge Networks provide you with the opportunity to interact in real-time with geriatric specialists during regular, web-based, video conferences where you can:

- Present patient cases for discussion
- Learn from cases being presented by other local clinicians
- Learn best practices and newest advances in treatment

The first Geriatric Knowledge session is scheduled for October 8th and will be led by Specialist Mentor; Dr. Alison Moore MD, MPH, FACP Board Certified in Internal and Geriatric Medicine “*The Critical Domains of the Geriatric Assessment*”

What some of your colleagues are saying about their experience with Project ECHO L.A.:

“Interaction between expert clinician and primary care providers - real life answers to complex clinical issues. Collegiality of providers participating, opportunity to consult.” Sam Pierce, MD-[ChaoCare](#)

“I decided to retain a patient who has schizoaffective disorder. I felt comfortable with treatment and O.K. to manage after discussion with specialist and community on the ECHO sessions.” Michael Moore, LMFT-Northeast Valley Health Corporation

“Psych ECHO has been helpful to me in an area where we only have Telepsychiatry and primary care has to manage a good deal of psych. Highly recommend it!” Jessica Roberts, PA-[Heatherstone](#), Medical Clinic, Ridgecrest

Workflow Participation in Project ECHO L.A.

- You and your practice accept Project ECHO LA’s terms of agreement (HIPAA compliance)
- Practice leadership agrees to have ECHO sessions incorporated in workflow
- Electronically submit your patient case(s) or care questions prior to the ECHO session
- Present your case(s) or care questions to the Geriatric Specialist during the session
- Geriatric Specialist provides consult and treatment feedback to your case
- You use this information to take action to optimize outcomes of your patients!

Project ECHO L.A. Knowledge Network in Geriatrics Specialist Mentor faculty October 2014-March 2015 (Alison A.

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www.picf.org

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